Call to Action: Primary Care & Community Providers
Please use Connect Care Identifiers
Connect Care Wave 3 Launches April 10, 2021 in the Grande Prairie Area

Have You Received Your Connect Care Identifiers (IDs)?	
YES	Please start using them **NOW** on your requisitions. This ensures that lab, DI and other investigative results/reports are delivered to your office.
YES – but there is an issue with one or more of these IDs **OR** **NO** – I have not received Connect Care IDs	**As soon as possible, contact:** AHSProvider.Requests@albertahealthservices.ca

Please use these identifiers when ordering from your private practice to make sure results are returned to your clinic. For providers in the Grande Prairie area, you must begin using Connect Care identifiers immediately.

Be sure to use the updated requisitions from Alberta Precision Laboratories (APL), DynaLIFE and AHS Diagnostic Imaging (DI).

Continue to also include non-Connect Care IDs on requisitions, in addition to your Connect Care IDs.

If you use eDelivery for Results Routing – your Connect Care IDs should already be loaded in your EMR. Start using them **NOW** on your requisitions. If your EMR is missing your Connect Care IDs, please contact your EMR vendor for support.

If you use fax or courier for Results Routing – Connect Care IDs are being mailed in a staged manner to providers across Alberta. Start using them **NOW** on your requisitions if you have received them. Providers in the Edmonton and North Zones should already be using Connect Care identifiers. Providers in some parts of Alberta may receive their submitter IDs at a later date, in alignment with the Connect Care implementation waves and should begin using them immediately upon receipt.

Where can I find more information?

- Email: AHSProvider.Requests@albertahealthservices.ca
- Wave 3 Connect Care Identifiers Information (with guides to using Connect Care Identifiers on various requisitions): ahs.ca/ccproviderbridge/CC-Wave3-Identifiers
- Information for Providers who work within AHS and in a private/community practice: https://publicshare.albertahealthservices.ca/Main/assets/cmio/AHS_CC_FAQ_Results-Routing-Mixed-Context_CMIO.pdf
- Community Information: ahs.ca/ccproviderbridge
- Connect Care Information: ahs.ca/connectcare