







Connect Care Identifiers

- A Guide to their Use





Agenda

- What are they?
- How do I find my new identifiers?
 - My clinic uses eDelivery for results & reports
 - My clinic uses fax or courier for results & reports
- How do I use the updated lab and DI requisitions?
- Are you interested in eDelivery?

New Connect Care Identifiers

All community providers across Alberta who order laboratory tests, diagnostic imaging, and other interventions in community will be given new Connect Care Identifiers (IDs) to use when ordering.

This includes non-AHS providers.

There are three:

Connect Care Provider ID	A single ID that identifies the order provider regardless of their location
Connect Care Department ID	Identifies the location where diagnostic imaging is ordered from
Connect Care Submitter ID	Identifies the location where laboratory tests are ordered from

4

Use these new identifiers as soon as possible!

- On your lab and DI orders
- This ensures results/reports will be delivered to the location you ordered them from
- Deadline: April 10, 2021 (Wave 3)

Choose from below

- How do I find my new identifiers?
 - My clinic uses eDelivery for results & reports
 - My clinic uses fax or courier for results & reports

See: https://ahs.ca/assets/info/cis/if-cis-cc-wave-3-identifiers.pdf

If your clinic uses eDelivery

- If you receive lab, DI and other reports via eDelivery, your Connect Care IDs should already be loaded in your EMR.
- Clinics affected by Connect Care Wave 3 may also receive an email from AHS eDelivery to confirm which providers work at that location.
- If your EMR is missing your Connect Care IDs, please contact your EMR vendor for support.

What about locums?

 If you are a short-term locum physician who works at a clinic using eDelivery, you must order under the provider you are covering until you are registered with eDelivery, in order to ensure successful result delivery.

If your clinic uses fax/courier

- If you receive lab, DI and other reports via fax or courier, Connect Care IDs are being mailed in a staged manner to providers across Alberta.
- Some providers, including those in the Edmonton and North Zones, may already be using identifiers. We appreciate your understanding if you receive this information a second time.

Mailing schedule

- Provider IDs (grouped by clinic/location): will be mailed to all ordering providers in Alberta.
- Department IDs: will be mailed to clinics across the province.
- Submitter IDs: will be mailed to the former Peace Country region.

These letters were delivered in December 2020.

Identifiers and Connect Care

 Providers in some parts of Alberta will receive their submitter IDs at a later date, in alignment with the <u>Connect Care implementation waves</u>.



Need Help? Have a Question?

ccproviderbridge@ahs.ca



Be sure to include both IDs!

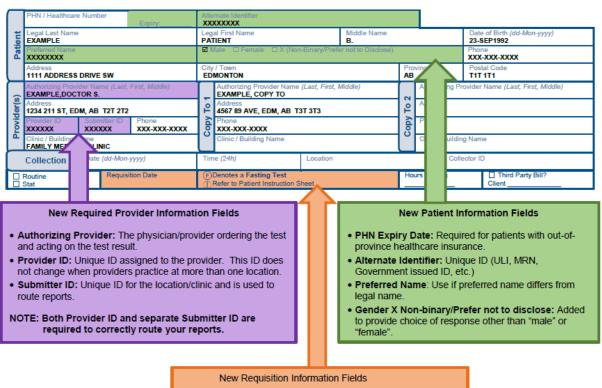
- Connect Care IDs
- Non-Connect Care IDs

This will ensure results can be delivered successfully throughout the province while Connect Care continues to be deployed, no matter where patients go.

DynaLIFE Lab Req

Requisition Header

https://www.dynalife.ca/Requisitions



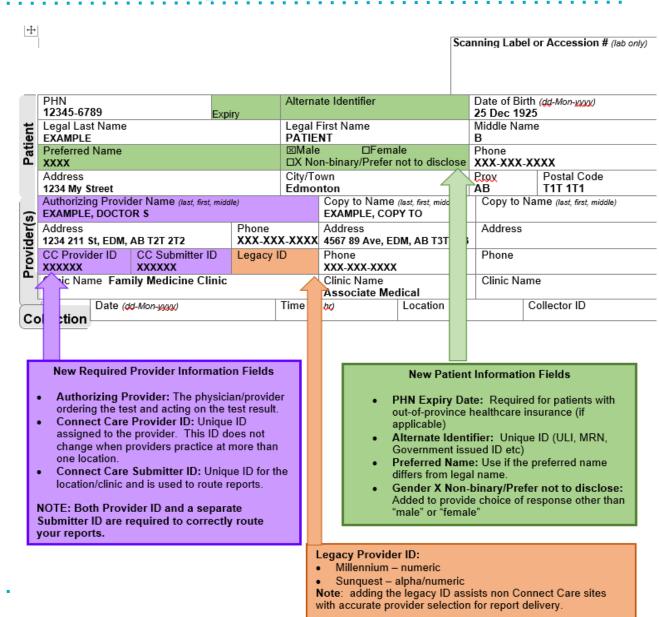
Requisition Date: Indicate the date the requisition was issued.

Denotes tests which require fasting.
Denotes tests with patient instruction sheets.

How do I use updated Lab and DI requisitions?

APL Req

https://www.alberta precisionlabs.ca/Pa ge13716.aspx.



AHS DI Req

https://www.alber tahealthservices. ca/info/page9911 .aspx.



Computed Tomography (CT) Request

- Complete all fields for your request to be processed
- Fax to Diagnostic Imaging; fax numbers listed at http://www.albertahealthservices.ca/diagnosticimaging
- Urgent/Emergent requests must be discussed by direct consultation with a radiologist

<u>Important</u> - Data for the *bold* and *italicized* fields on this form **must be**reconciled. These are critical data elements for reconciliation

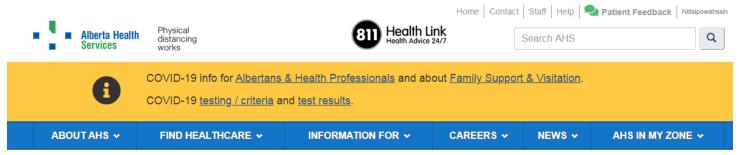
	Patient Pho	. ,		_
Administrative Gender ☐ Male ☐ Non-binary/Prefer not to disclose (X)			☐ Female	
PHN	ULI Same as PHN		MRN	
Preferred Name □ Last □ First		DOB(dd-Mon-yyyy)		

First Name (Legal)

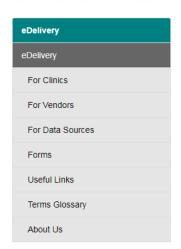
Last Name (Legal)

reconcile						
Preferred Facility		Inpatient Location		WCE	WCB Claim Number	
•						
Ordering Provider Name (last,first and middle)		Provider Phone				
						٦.
Provider Fax	esults	Provider ID		Department ID	1	
			+			_
Provider Address/l		City		Postal Code		

Are you interested in eDelivery?



Home > Information For > Health Professionals > eDelivery



eDelivery

What is eDelivery?

eDelivery is a secure service to electronically deliver patient results from a data source (for example, laboratory tests or diagnostic imaging) to an electronic medical record (EMR). eDelivery assists healthcare providers in having the most up-to-date patient information, thus ensuring the highest quality health care.

How does eDelivery work?

The Electronic Medical Record Business Integration Services (EMR BIS) team at AHS supports the eDelivery service by connecting the AHS and non-AHS data source providers to the EMR systems. eDelivery uses the providers listed in the results to determine delivery location. No patient information is used to determine the delivery location of a result. EMR software is purchased by the clinic.

Contact Us

Email

servicedesk.EMRBIS@ahs.ca

Hours of Service

8 a.m. - 4:30 p.m., Monday to Friday, excluding statutory holidays

Questions about Connect Care?

If you have any questions about how Connect Care will affect eDelivery, please refer to the <u>Connect Care Community</u> <u>Provider Resources</u>.

https://ahs.ca/info/Page15302.aspx

Learn more about Connect Care

Connect Care:

Community: ahs.ca/ccproviderbridge

General: ahs.ca/connectcare

Blog: bridges.connect-care.ca

Email: ccproviderbridge@ahs.ca

Alberta Netcare:

albertanetcare.ca

eDelivery:

ahs-cis.ca/edelivery

CII/CPAR:

actt.albertadoctors.org/PMH/panelcontinuity/CII-CPAR/Pages/default.aspx

<u>albertanetcare.ca/learningcentre/CII-CPAR.htm</u>









