



Work Plan 2019-2020

Goal #1: Build awareness of the Council's roles and responsibilities to the public.

Objectives	Actions	Responsibility	Timeline (1-3 years)	Measures of Success
To increase the awareness of the Council among community members in two communities by hosting two information sessions.	Host information session on Enhancing Care in the Community and Seniors Health in our Council area.	Council	September 2019	30 members of the public attend the two sessions in total.
To increase the number of public at the Council meetings to a total of 30 people by March 31, 2020.	Invite five acquaintances to the meeting in your community Send invitations to municipal leaders, FCSS and hospital auxiliaries and/or Foundations.	Council Coordinator	March 2020	Six members of the public attend the meeting in each community One person from each municipality, FCSS and the hospital auxiliary attends a meeting.
To increase the visibility of the Lakeland Communities Health Advisory Council on social media by five members consistently sharing the meeting posts.	Share AHS Advisory Councils Facebook page posts and Twitter posts	Council Coordinator	Ongoing	Five Council members share meeting information five times during the year on social media
To increase Indigenous representation on our Council by holding one meeting in an Indigenous community before	Recruit to the Council from First Nations and Métis Settlements across the Council area. Hold meetings at Friendship Centres	Council	March 2020	Ten members of the community attend the Council meeting or event.

Objectives	Actions	Responsibility	Timeline (1-3 years)	Measures of Success
March 2020	and invite health Councils, Elders, school representatives and others to the meetings to engage with the communities.			One meeting per year is held in an Indigenous community. Attend two fairs or rodeos in Indigenous communities.

Goal #2: Gather community input, validate it and provide the challenges and opportunities in your Council area to the AHS local leadership and AHS Board.

Objectives	Actions	Responsibility	Timeline (1-3 years)	Measures of Success
To learn more about Lakeland's Primary Care Networks services and programs in our area.	Invite the Lakeland PCN to present about rural service delivery options in our area.	Council	December 2019	Information is received on the new Lakeland PCN and services in our area.
To verify the list of top five to ten concerns with members of the public.	Confirm concerns at meetings and community engagement events.	Council	Ongoing	A prioritized list of five to ten concerns is shared with AHS Board and leadership.

Goal #3: Provide opportunities for AHS to work with Councils to share information about AHS healthcare programs and services with communities.

Objectives	Actions	Responsibility	Timeline (1-3 years)	Measures of Success
To partner with AHS to promote awareness of Council, provide information about Enhancing Care in the Community and gather input at two information sessions held before March 2020.	Partner with AHS North Zone and Dr. Lewanczuk to determine information to present and feedback required Determine Communities Book venues	Council Coordinator	March 2020	Enhancing Care in the Community information is shared. At least 30 public attend the events.

Objectives	Actions	Responsibility	Timeline (1-3 years)	Measures of Success
	Follow up on logistics			
To increase awareness of the new Opioid Dependency Program (ODP) in the Council area	Invite AHS Addiction and Mental Health to present on new ODP clinic in the Council area	Council Coordinator	March 2020	Information is received on ODP Clinic at a regular meeting of Council.
To partner with AHS to share information in the Council area about the importance of immunizations	Host an information session with a Medical Officer of Health and AHS Public Health on Immunizations in our area	Council Coordinator	December 2019	Information is shared with 30 members of the public at an Open House
To increase the awareness of Seniors and Continuing Care programs in our communities	Host information sessions on Enhancing Care in the Community and Seniors health in our area.	Council Coordinator	March 2020	Two information sessions held in two communities promoting awareness of ECC initiative and increased services as a result
To increase awareness of security upgrades in rural AHS facilities to Council and the public at a Council meeting.	Invite Protective Services and Mental Health staff to come speak to recent security upgrades and protocols	Council Coordinator	May 2019	Information received by eight members and five public on security upgrades and safety protocols

Priority #4: Provide input to healthcare programs, services or emerging initiatives.

Objectives	Actions	Responsibility	Timeline (1-3 years)	Measures of Success
To provide input to AHS on new initiatives such as Child and Youth Tele-psychiatry	Allow time on meeting agenda or plan additional meeting	Council	December 2019	AHS attends one Council meeting. Feedback provided to AHS is documented

Objectives	Actions	Responsibility	Timeline (1-3 years)	Measures of Success
				AHS reports back on how feedback was used.
To request an update about the Ministry of Transportation rural transportation pilot project	Contact AHS to ask for information from the Ministry of Transportation including qualification criteria for pilot projects.	Council Coordinator	Ongoing	Council learns about project. Council monitors outcome of project.
To invite EMS Services to a meeting to learn about non urgent transportation	Invite EMS Executive Director to a meeting to learn how EMS services are improving in the region	Council	March 2020	Eight Council members learn about non urgent EMS transportation.