



CMO UPDATE

Dr. Francois Belanger

Vice President, Quality & Chief Medical Officer

This Issue: Physicians can report clinical adverse events using RLS; Register now for Trauma-Informed Leadership Training (TILT); Career Opportunities; Resources and Supports for Physicians; News from the AHS Update and more.

We would like to recognize that our work takes place on historical and contemporary Indigenous lands, including the territories of Treaty 6, Treaty 7 & Treaty 8 and the homeland of the Métis Nation of Alberta and eight Metis Settlements. We also acknowledge the many Indigenous communities that have been forged in urban centres across Alberta.

Note: Recognizing some medical staff use an alternate email address instead of an AHS email address, some information is duplicated from the AHS Update to ensure all AHS medical staff have all up-to-date organizational information that may impact their practice.

Topics:

Medical Affairs News

- Physicians can report clinical adverse events using RLS
- Register now for Trauma-Informed Leadership Training (TILT)
- Career opportunities
- Support for physicians
- Additional resources for physicians

From the AHS Update

- Action on Our Priorities
 - Your Wellness
 - Latest News
 - CEO video message – learn more about The Summit
 - Minimally invasive heart bypass surgery a first in Alberta
 - COVID-19 status and cases in Alberta
 - Influenza site champions needed
 - Apply to join AHS' Illumination Academy
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Medical Affairs News

Physicians can report clinical adverse events using RLS

In order to identify patient safety problems and make improvements, it is important to report hazards, close calls and clinical adverse events (CAEs).

AHS has a single, province-wide system for patient safety reporting called the [Reporting & Learning System for Patient Safety](#) (RLS).

All physicians have a responsibility to report patient safety events. When you report a CAE, close call, or hazard through RLS, the submission is reviewed, trended and shared to help us learn as an organization. Reporting helps to identify patient safety problems and to make improvements.

We encourage you to consistently submit CAEs and other patient safety problems using [RLS, available on Insite](#).

Please note, RLS is intended for reporting incidents related to patient safety and should not be used for concerns related to professionalism of another physician. If a physician has a professionalism concern about a colleague, they should discuss this with their medical leader. There is a Safe Disclosure Line physicians can reach out to for support at 1-800-661-9675 or by emailing complianceofficer@ahs.ca.

Register now for Trauma-Informed Leadership Training (TILT)

September sessions of Trauma-Informed Leadership Training (TILT) are now open for registration on [MyLearningLink](#)*:

- September 7: 12:00 p.m. – 1:00 p.m.
- September 14: 12:00 p.m. – 1:00 p.m.
- September 14: 4:30 p.m. – 5:30 p.m.

Facilitated by AHS certified Community and Workplace Traumatologists, TILT focuses on a compassionate and trauma informed approach to leadership in order to create a healthy workplace culture. We believe all physicians are leaders - not only those who are in a formal leadership position. This course offering is available to all who are interested.

This course is CME accredited by the Royal College of Physicians and Surgeons of Canada and the Office of Cumming Medical Education and Professional Development.

**Once in the MyLearningLink portal, enter "TILT" under the "course search" field to register.*

Career opportunities

Practice opportunities across a broad range of specialties are available. All vacant AHS physician practice opportunities are posted on our physician recruitment website, [Doctor Jobs Alberta](#).

Support for physicians

The [Physician & Family Support Program](#) (PFSP) continues to offer CONFIDENTIAL services on an individual basis that you can access by calling the 24-hour assistance line at 1-877-767-4637.

AHS also has resources aimed at offering support to physicians. These are available online:

- [Webinar](#)
 - [Resource Guide](#)
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Additional resources for physicians:

- [AHS Virtual Health](#)
 - [CPSA's Physician Portal](#)
 - [Cumming School of Medicine Continuing Medical Education \(CME\) Resources](#)
 - [How to Access AHS Insite and Email](#)
 - [IPC Emerging Issues](#)
 - [MD News Digest](#)
 - [Physician & Family Support Program](#) - 1-877-SOS-4MDS (767-4637)
 - [Physician Wellness Educational Resources: Well Doc Alberta](#)
 - [Support Services: Well Doc Alberta](#)
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From the AHS Update

You can read the [full version online](#).

Action on Our Priorities

We are working to urgently address four key priorities.

They are:

- Reducing emergency medical services (EMS) response times.
- Decreasing emergency department wait times.
- Reducing surgery wait times.

- Improving patient flow and continuity of care.

Much of this work is underway. We will continue to use this update to highlight actions being taken to address our priorities.

Reducing surgery wait times

[Surgical wait-list update](#)

Work continues on other AHS priorities including:

Indigenous Health

[Indigenous Support Line expanding to Central Zone](#)

Your Wellness

Get personalized support recommendations

The Employee and Family Assistance Program offers a quick PulseCheck to recommend personalized supports. ([more...](#))

Mental Wellness Moment — mental health in the aftermath of a disaster or emergency



Dr. Nicholas Mitchell talks about the importance of monitoring your mental health even after a disaster or emergency has passed. ([more...](#))

Watch Video 

Listen as a Podcast 

Latest News

CEO video message – learn more about The Summit



The Summit: Marian & Jim Sinneave Centre for Youth Resilience has served hundreds of patients since its March 13 opening. ([more...](#))

Watch Video 

Listen as a Podcast 

Minimally invasive heart bypass surgery a first in Alberta

The province's first minimally invasive direct coronary artery bypass surgery was recently performed at Foothills Medical Centre. ([more...](#))



COVID-19 status and cases in Alberta

Latest hospitalizations, ICU update and wastewater surveillance. ([more...](#))

Influenza site champions needed

Help improve staff access to influenza immunization by becoming a site champion. ([more...](#))

Apply to join AHS' Illumination Academy

AHS' Illumination Academy is a five-week program in which participants will learn systemic design tools to evolve healthcare. ([more...](#))

Wrapping up

Let me end this AHS Update by expressing my gratitude for everything you do every day. This update includes stories on how we're better meeting the needs of children and youth with mental health issues in the Calgary area, and how an AHS surgical team is performing minimally invasive heart bypass surgery with the heart still beating. At AHS, we have complex challenges that we're addressing but also remember, as we do that work, we're also doing amazing things every day. Let's approach our challenges with determination and ingenuity, but also let's also take time to recognize and be proud of our achievements.

With enduring gratitude and appreciation,

Dr. Francois Belanger

Vice President, Quality & Chief Medical Officer



Healthy Albertans.
Healthy Communities.
Together.