

# Hand Hygiene Forum – Key Messages

## November 15, 2023

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If you have any questions or comments regarding this information, please contact the Infection Prevention & Control Hand Hygiene Program at: [hand.hygiene@ahs.ca](mailto:hand.hygiene@ahs.ca)

At the Hand Hygiene Forum, topics are discussed that are important to all Clean Hands System users. This document summarizes the key messages discussed. It is important to familiarize yourself with these key messages, so you stay informed of any changes.

Topic	Summary
<p><b>Website Updates</b></p>	<ul style="list-style-type: none"> <li>Updated information about Global Handwashing Day &amp; National Infection Control Week: <a href="https://www.albertahealthservices.ca/ipc/Page16667.aspx">https://www.albertahealthservices.ca/ipc/Page16667.aspx</a></li> <li>Added information and hyperlinks for Accessing the Clean Hands Portal – Production and Training environments: <a href="https://www.albertahealthservices.ca/ipc/Page14937.aspx">https://www.albertahealthservices.ca/ipc/Page14937.aspx</a></li> </ul>
<p><b>iPad Update</b></p>	<p><b>Active AHS Users of AHS Clean Hands System – For review and action</b></p> <p>AHS Infection Prevention and Control (IPC) and Information Technology (IT) are updating the AHS Clean Hands iPad application so it's compatible with Workspace ONE. The updated app will launch in the coming months: please help us ensure you have the required iPad to support the update.</p> <p><b>Action Request:</b> Please check your iPad model and, if required, complete this <a href="#">online form</a> by October 27, 2023.</p> <p>If you have one of the following iPad models, please fill out the <a href="#">online form</a> to have it replaced as it will not work with the updated AHS Clean Hands iPad app:</p> <ul style="list-style-type: none"> <li>iPad (Model #s A1219 &amp; A1337)</li> <li>iPad 2nd Generation (Model #s A1395 &amp; A1396)</li> <li>iPad 3rd Generation (Model #s A1416 &amp; A1430)</li> <li>iPad 4th Generation (Model #s A1458 &amp; A1360)</li> <li>iPad 5th Generation (Model #s A1822 &amp; A1823)</li> <li>iPad Air (Model #s A1474 &amp; A1475)</li> <li>iPad Air 2 (Model #s A1566 &amp; A1567)</li> </ul> <p>To check the model number on your current AHS iPad:</p> <ul style="list-style-type: none"> <li>Open Settings on your iPad</li> <li>Tap on General &gt; About</li> <li>Tap on the Model Number. This will change the model number from something like “MQ926VC/A” to an easier-to-read number like the ones above.</li> </ul> <p>If you have one of the above iPad models, please complete this <a href="#">online form</a>. Once completed, IT will provide you with further instructions on replacing your iPad.</p> <p>More info about the AHS Clean Hands iPad app update will be shared closer to launch.</p> <p>If you have any questions, please contact <a href="mailto:mobility.transition@ahs.ca">mobility.transition@ahs.ca</a>.</p>

	<p>If you are a staff member of a contracted service provider that is active in the AHS Clean Hands System, you can disregard this messaging for now. You will receive separate messaging in the early in 2024 closer to launch.</p>
<p><b>Connect Care Devices</b></p>	<p>It's important to note how Connect Care devices are being used and determine if they are considered patient environment or healthcare environment so you can record the hand hygiene observations correctly. The <a href="#">Hand hygiene and Connect Care Devices</a> Information Sheet provides an overview of proper use of Connect Care devices during patient interactions.</p> <p>Scenarios of an admission where the Workstation on Wheels was considered patient environment was reviewed. The same scenario was reviewed where the Workstation on Wheels was part of the healthcare environment. Differences were discussed. Another scenario regarding medication delivery with a rover was reviewed and discussed.</p> <p>If you have questions regarding hand hygiene and Connect Care devices in your area please contact your site Infection Control Professional, or your IPC Coordinator at <a href="mailto:hand.hygiene@ahs.ca">hand.hygiene@ahs.ca</a></p>
<p><b>Standing Agenda PowerPoint</b></p>	<p>The <a href="#">Standing Agenda PowerPoint</a> is available on the webpage. Please review for important reminders when completing hand hygiene observations.</p>



For more information contact [ipcsurvstdadmin@ahs.ca](mailto:ipcsurvstdadmin@ahs.ca)  
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Hand Hygiene Program  
 Resource Materials

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