

Hand Hygiene On the Spot Feedback

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If you have any questions or comments regarding this information please contact the Infection Prevention & Control Hand Hygiene Program at: hand.hygiene@ahs.ca.

This tool allows for constructive feedback and celebrating hand hygiene success in a timely manner for units or an individual healthcare provider (HCP).

Unit: _____

Date: _____



Unit – give to unit manager



Individual – give to HCP

Receiving on the spot feedback is considered an important part of hand hygiene improvement work. It allows you and the Hand Hygiene Program to better understand and remove barriers to hand hygiene.

A – Moment Observed

Identifies specific moments for a miss or compliant, e.g., hand hygiene reviewer consistently observed the HCP not performing hand hygiene prior to accessing clean supplies/medication preparation (Moment 2).

B – Additional Parameters

Identifies the consistent miss, e.g., the HCP consistently did not perform hand hygiene prior to accessing gloves. This section can also be used to identify barriers such as nails, rings, bracelets or no access to hand hygiene products.

C – Comments

Provides comments on hand hygiene Performance, e.g., staff frequently contacted curtains and then contacted patient without performing hand hygiene. **HCP:** Healthcare Provider

A Moment Observed			
<input type="radio"/> Moment - 1 (BEF-PAT/ENV)	<input type="radio"/> Consistently Compliant	<input type="radio"/> Miss	<input type="radio"/> No Soap
<input type="radio"/> Moment - 2 (BEF-ASP)	<input type="radio"/> Consistently Compliant	<input type="radio"/> Miss	<input type="radio"/> No Soap
<input type="radio"/> Moment - 3 (AFT-BFL)	<input type="radio"/> Consistently Compliant	<input type="radio"/> Miss	<input type="radio"/> No Soap
<input type="radio"/> Moment - 4 (AFT-PAT/ENV)	<input type="radio"/> Consistently Compliant	<input type="radio"/> Miss	<input type="radio"/> No Soap
B Additional Parameters			
<input type="radio"/> Nails	<input type="radio"/> Rings	<input type="radio"/> Bracelets	
<input type="radio"/> Gloves	<input type="radio"/> Skin Integrity	<input type="radio"/> Hand Hygiene Product Availability	
C Comments:			

Original date: October 2017
Revised date: November 2019