

PPE Safety Coach Community of Practice (CoP)

Summary February 4, 2021

At the PPE Safety Coach CoP, knowledge and experience sharing amongst coaches is welcomed and encouraged. Coaches come together from across the province to discuss and learn from the experiences of others with the same professional interest.

This document summarizes key learnings shared with the coaches to help support the coaching process. Coaches are encouraged to review the key learnings (takeaways) from the sessions if they are unable to attend.

Topic/Speaker	Summary	
<p>Speaker: Vice President & Medical Director, Cancer Care Alberta, Clinical Support Services & Provincial Clinical Excellence</p>	<p>On behalf of the AHS executive leadership team, welcoming all PPE safety coaches to the program's first Community of Practice.</p> <p>Highlighted the value of PPE safety coaches at protecting workers and patients and the critical coaching skills the program teaches.</p>	<p>Key learnings</p> <ul style="list-style-type: none"> • Even with "PPE fatigue", PPE safety coaches are an extra line of support to ensure workers and patients are safe. • Success of a PPE Safety Coach is influenced by leadership support and training, not individual credentials.
<p>Topic: Provincial PPE Safety Coach Program Webpage</p>	<p>The PPE Pocket Card was highlighted:</p> <ul style="list-style-type: none"> • Foldable pocket-sized PPE checklist for contact and droplet precautions. • Lists PPE and coaching tips. 	<p>Key learnings</p> <ul style="list-style-type: none"> • Tools, such as the <i>PPE Pocket Card</i>, support staff on units with PPE best-practices. • Supporting resources are available to help PPE safety coaches in their role, which are available on the Provincial PPE Safety Coach Program webpage.
<p>Speaker: ICU/CCU Manager, Medicine Hat Regional Hospital, AHS</p>	<p>Frontline experience utilizing the program was provided:</p> <ul style="list-style-type: none"> • Experience using the "PPE pause" with other frontline staff. • Just-in-time informal coaching of others on the units was well-received by staff as a learning opportunity to keep workers and patients safe. 	<p>Key learnings</p> <ul style="list-style-type: none"> • Everyone has different knowledge levels regarding PPE-use in a clinical setting. • An informal, non-judgmental coaching environment is effective at increasing awareness of PPE best-practices. • Demonstrating a passion for coaching and teaching others helps to build a positive atmosphere for just-in-time feedback.
<p>Question & Answer</p>	<p>PPE fatigue: PPE safety coaches play a critical role in keeping everyone safe. Staff that are fatigued are more likely to make mistakes, and donning and doffing correcting is a meticulous process. Coaches are experts who remain focused and enthusiastic to support their peers.</p> <p>PPE auditing: It is recommended that PPE safety coaches do not also audit PPE practices as this can negatively impact the non-judgmental, informal peer-to-peer feedback approach promoted by the program.</p>	
<p>PPE Questions</p>	<p>If you have any PPE fit concerns, contact your site's Workplace Health and Safety (WHS) Advisor.</p> <p>If you have PPE supply questions or ordering concerns, contact your site's Contract Procurement & Supply Management (CPSM) Lead.</p> <p>If you have general questions about PPE in Alberta, contact the PPE Task Force: ppe@ahs.ca</p> <p>If you have questions about the Provincial PPE Safety Coach Program, contact us at ppesafetycoach@ahs.ca</p>	