

# PPE Safety Coach Community of Practice (CoP)

## Summary June 28<sup>th</sup> 2022

At the PPE Safety Coach CoP, knowledge and experience sharing amongst coaches is welcomed and encouraged. Coaches come together from across the province to discuss and learn from the experiences of others with the same professional interest.

This document summarizes key learnings shared with the coaches to help support the coaching process. Coaches are encouraged to review the key learnings (takeaways) from the sessions if they are unable to attend.

Topic	Summary & Key Learnings
<p><b>Topic</b> Safest Together Presentation</p> <p><b>Guest speaker</b> Clinical Safety Lead, Alberta Children's Hospital</p>	<p><b>Summary:</b> The presenter described the evolution of the Alberta Children's Hospital Peer Safety Mentor Program and use of PPE Safety Coaches to reduce preventable harm to ZERO for frontline staff, patients and families by providing in-the-moment support and coaching for safe practices in hand hygiene and when donning and doffing PPE.</p> <p><b>Key learnings</b> taken from the Alberta Children's Hospital Safest Together 2022 presentation</p> <ul style="list-style-type: none"><li>• <b>Humans work in four modes</b><ul style="list-style-type: none"><li>○ To reduce preventable harm to ZERO for frontline staff, patients and families by providing in-the-moment support and coaching for safe practices in hand hygiene and when donning and doffing PPE Skill based 'Auto pilot'</li><li>○ Rule-based</li><li>○ Knowledge-based</li><li>○ Violation</li></ul></li><li>• <b>PPE coaches focus on the knowledge-based mode</b><ul style="list-style-type: none"><li>○ Providing coaching for best practices</li><li>○ Reinforce donning and doffing to promote safety</li><li>○ Identifying gaps in knowledge or abilities and problem solving</li></ul></li><li>• <b>Role of the coach</b><ul style="list-style-type: none"><li>○ Coaching and feedback-error prevention (EP) tools<ul style="list-style-type: none"><li>▪ PPE cards and pocket cards with EP tools</li><li>▪ STAR - Stop, Think, Act, Review Use this technique to develop strong self-checking habits.</li></ul></li><li>○ Observe and promote safety</li><li>○ Respond &amp; assist - local STEP and codes</li><li>○ Identify gaps/barriers - process improvement</li></ul></li></ul>
<p><b>PPE questions</b></p>	<p>If you have any PPE fit concerns, contact your site's Workplace Health and Safety (WHS) Advisor.</p> <p>If you have PPE supply questions or ordering concerns, contact your site's Contract Procurement &amp; Supply Management (CPSM) Lead.</p> <p>If you have general questions about PPE in Alberta, contact the PPE Task Force: <a href="mailto:ppe@ahs.ca">ppe@ahs.ca</a></p> <p>If you have questions about the Provincial PPE Safety Coach Program, contact us at <a href="mailto:ppesafetycoach@ahs.ca">ppesafetycoach@ahs.ca</a></p>