# AHS Quick Facts 2020-21 FQ4

#### Most of the reported case volumes were impacted by COVID-19.

Please use caution when comparing results from the current quarters during the pandemic with data from the previous years under normal operation. For example, lab tests, surgical services, ED and continuing care volumes have decreased and Health Link call volumes increased.

#### Prepared by Data & Analytics

Quick Facts provide a snapshot of health care activity across the province and by zones, and demonstrates growth in services provided in the last few years.





Data & Analytics

Most of the reported case volumes were impacted by COVID-19. Please use caution when comparing results during the pandemic with data from the previous years under normal operation. For example, lab tests, surgical services, ED and continuing care volumes have decreased and Health Link call volumes increased...

	and the second of the second o										
PI	rovincial										
			Fiscal Year				Fiscal Quarter			Year to	
		2017-18 FY	2018-19 FY	2019-20 FY	2019-20 FQ4	2020-21 FQ1	2020-21 FQ2	2020-21 FQ3	2020-21 FQ4	2019-20 FQ4YTD	2020-21 FQ4YTD
lation	Ambulatory Visits	6,638,806	6,578,463								
e/Popu alth	EMS Events	544,744	560,434	589,498	148,127	141,531	157,285	152,586	150,881	589,498	602,283
Primary Care/Population Health	Food Safety Inspections	78,311	65,560	48,247	11,393	5,774	7,686	6,694	6,017	48,247	26,171
Prima	Health Link Calls	706,280	694,313	891,931	362,251	461,313	515,985	521,869	792,076	891,931	2,291,243
Care	Number of Clients Placed from Acute / Subacute Hospital	5,218	5,005	5,113	1,427	1,115	1,095	1,082	1,371	5,113	4,663
Continuing Care	Number of Clients Placed from Community (home)	2,709	3,093	3,408	859	480	757	602	925	3,408	2,764
Conf	Number of Unique Home Care Clients	114,874	119,974	125,143	80,714	75,034	77,479	78,358	77,493	125,143	118,093
	Emergency Department Visits (all sites)	2,101,629	2,056,631	2,062,527	478,581	359,236	437,676	377,661	377,443	2,062,527	1,552,016
	Urgent Care Visits	198,108	197,401	202,925	46,209	32,373	42,434	35,809	37,546	202,925	148,162
Acute Care	Hospital Discharges	400,909	401,208	399,281	97,612	83,637	94,511	90,170	89,728	399,281	358,046
Acute	Births	51,692	50,793	49,981	11,910	11,967	12,147	11,089	11,401	49,981	46,604
	Total Hospital Days	2,862,324	2,853,001	2,852,150	728,986	566,934	626,647	666,902	644,573	2,852,150	2,505,056
	Average Length of Stay (in days)	7.1	7.1	7.1	7.5	6.8	6.6	7.4	7.2	7.1	7.0
	Hip Replacements (scheduled and emergency)	6,191	6,279	6,605	1,573	831	1,663	1,666	1,640	6,605	5,800
res	Knee Replacements (scheduled and emergency)	6,558	6,617	6,233	1,450	394	1,668	1,549	1,514	6,233	5,125
Diagnostic/Specific Procedures	Cataract Surgery	39,340	40,554	45,236	10,904	6,357	10,448	11,161	16,323	45,236	44,289
cific Pr	Main Operating Room Activity	290,783	291,444	289,535	68,562	50,631	70,673	70,754	76,282	289,535	268,340
ic/Spe	MRI Exams	195,017	204,744	201,118	48,681	39,759	53,099	55,650	57,285	201,118	205,793
agnost	CT Exams	415,755	441,938	427,508	96,896	100,883	122,479	117,232	121,849	427,508	462,443
ä	X-Ray	1,857,946	1,845,811	1,846,918	434,204	333,466	422,613	382,432	393,588	1,846,918	1,532,099
	Lab Tests	76,974,638	80,237,687	81,188,409	18,989,291	13,711,675	19,523,119	19,831,525	19,915,632	81,188,409	72,981,951
ddiction & Mental Cancer Care	Cancer Patient Visits (patients may have multiple visits)	639,449	668,817	704,191	172,067	176,826	183,122	186,533	190,731	704,191	737,212
Cance	Unique Cancer Patients	58,409	59,249	62,513	29,965	30,334	32,181	32,103	32,618	62,513	60,902
Mental	Mental Health Discharges (acute care hospitals and standalone psychiatric f	28,187	29,936	31,154	8,026	7,280	7,963	8,102	8,429	31,154	31,774
tion & Health	Mental Health Discharges (acute care hospitals only)	24,087	25,725	26,443	6,769	6,120	6,892	6,948	7,123	26,443	27,083
Addic	Addiction Residential Treatment and Detoxification Admissions	11,021	10,551	10,349	2,545	1,834	2,311	1,881	2,131	10,349	8,157

Note:
1. Ambulatory Visits in the Edmonton Zone are not available for reporting starting from 2019-20 Q3, as a result, provincial numbers are not available. Teams are working on consolidating ambulatory visit numbers after system migration to Connect Care.
2. Due to technical limitations, starting from 2019-20 Q4 to current, Health Link call volumes do not include the COVID-19 calls from individual zones.

Data & Analytics

Most of the reported case volumes were impacted by COVID-19. Please use caution when comparing results during the pandemic with data from the previous years under normal operation. For example, lab tests, surgical services, ED and continuing care volumes have decreased and Health Link call volumes increased...

7	one 1 South										
_			Fiscal Year				Fiscal Quarter			Year to	Date
		2017-18 FY	2018-19 FY	2019-20 FY	2019-20 FQ4	2020-21 FQ1	2020-21 FQ2	2020-21 FQ3	2020-21 FQ4	2019-20 FQ4YTD	
ition	Ambulatory Visits	430,483	461,425	455,409	111,221	70,287	85,059	88,476	84,493	455,409	328,315
Primary Care/Population Health	Food Safety Inspections	6,401	4,926	3,557	869	382	731	447	391	3,557	1,951
Care	Health Link Calls	32,644	30,306	37,182	13,848	22,480	24,257	12,299	13,635	37,182	72,671
Care	Number of Clients Placed from Acute / Subacute Hospital	417	418	321	51	77	64	75	66	321	282
Continuing Care	Number of Clients Placed from Community (home)	488	490	549	174	137	151	170	207	549	665
Co	Number of Unique Home Care Clients	12,635	12,833	13,253	8,624	8,185	8,534	8,476	8,414	13,253	12,649
	Emergency Department Visits (all sites)	193,467	189,864	194,338	46,914	35,108	45,030	37,080	36,625	194,338	153,843
are	Hospital Discharges	29,905	29,148	28,692	7,068	6,069	6,896	6,687	6,639	28,692	26,291
Acute Care	Births	3,865	3,692	3,671	862	942	935	844	866	3,671	3,587
•	Total Hospital Days	222,761	220,260	216,396	53,053	40,541	44,401	51,693	46,641	216,396	183,276
	Average Length of Stay (in days)	7.4	7.6	7.5	7.5	6.7	6.4	7.7	7.0	7.5	7.0
	Hip Replacements (scheduled and emergency)	569	583	619	140	73	152	170	152	619	547
s	Knee Replacements (scheduled and emergency)	778	830	821	193	53	236	222	247	821	758
Diagnostic/Specific Procedures	Cataract Surgery	2,920	3,105	3,080	686	447	786	880	1,052	3,080	3,165
cific Pr	Main Operating Room Activity	22,242	21,823	20,580	4,662	3,196	4,801	5,207	5,684	20,580	18,888
stic/Spe	MRI Exams	13,601	14,513	15,333	3,850	3,463	4,165	3,970	3,259	15,333	14,857
Diagnos	CT Exams	30,418	31,640	32,976	7,886	8,469	9,811	9,037	9,257	32,976	36,574
	X-Ray	162,358	163,170	162,798	38,382	27,717	37,922	34,334	35,863	162,798	135,836
	Lab Tests	5,200,813	5,473,081	5,618,502	1,343,028	1,019,816	1,348,233	1,287,385	1,362,144	5,618,502	5,017,578
Cancer Care	Cancer Patient Visits (patients may have multiple visits)	31,067	32,437	35,948	9,332	10,420	9,909	10,341	10,519	35,948	41,189
	Unique Cancer Patients	3,733	3,045	3,183	1,768	1,941	1,979	2,013	2,023	3,183	3,523
Addiction & Mental Health	Mental Health Discharges (acute care hospitals and standalone psychiatric facilities)	2,230	2,316	2,527	671	576	633	601	600	2,527	2,410
Addik	Mental Health Discharges (acute care hospitals only)	2,230	2,316	2,527	671	576	633	601	600	2,527	2,410

Note:
1. Due to technical limitations, starting from 2019-20 Q4 to current, Health Link call volumes do not include the COVID-19 calls from individual zones.

Data & Analytics

Most of the reported case volumes were impacted by COVID-19. Please use caution when comparing results during the pandemic with data from the previous years under normal operation. For example, lab tests, surgical services, ED and continuing care volumes have decreased and Health Link call volumes increased...

7	one 2 Calgary										
	one 2 Juigury		Fiscal Year				Fiscal Quarter			Year to	Date
		2017-18 FY	2018-19 FY	2019-20 FY	2019-20 FQ4	2020-21 FQ1	2020-21 FQ2	2020-21 FQ3	2020-21 FQ4	2019-20 FQ4YTD	
ition	Ambulatory Visits	2,762,142	2,663,827	2,764,235	666,926	507,224	607,666	623,928		2,764,235	
Primary Care/Population Health	Food Safety Inspections	26,494	23,688	16,814	3,945	2,930	3,564	3,045	2,738	16,814	12,277
Care	Health Link Calls	292,109	289,203	314,209	94,124	110,699	116,368	107,646	109,200	314,209	443,913
Care	Number of Clients Placed from Acute / Subacute Hospital	1,762	1,783	1,746	476	380	411	361	489	1,746	1,641
Continuing	Number of Clients Placed from Community (home)	870	885	1,011	231	119	233	166	240	1,011	758
Con	Number of Unique Home Care Clients	34,233	35,965	37,443	24,246	22,717	23,565	23,871	23,724	37,443	36,794
	Emergency Department Visits (all sites)	476,013	476,267	488,612	114,312	89,928	108,435	93,464	95,593	488,612	387,420
	Urgent Care Visits	185,718	185,450	189,776	43,217	30,242	39,469	33,510	35,081	189,776	138,302
Acute Care	Hospital Discharges	144,354	145,427	145,962	35,562	30,122	35,296	33,481	33,861	145,962	132,760
Acut	Births	18,883	18,195	18,116	4,268	4,280	4,455	4,023	4,182	18,116	16,940
	Total Hospital Days	1,021,481	1,036,176	1,024,585	263,343	210,278	235,593	234,745	242,530	1,024,585	923,146
	Average Length of Stay (in days)	7.1	7.1	7.0	7.4	7.0	6.7	7.0	7.2	7.0	7.0
	Hip Replacements (scheduled and emergency)	2,276	2,321	2,292	557	324	620	626	640	2,292	2,210
es	Knee Replacements (scheduled and emergency)	2,354	2,398	2,345	543	171	676	653	594	2,345	2,094
Diagnostic/Specific Procedures	Cataract Surgery	14,439	14,425	18,050	4,477	2,870	4,017	4,216	7,697	18,050	18,800
cific Pr	Main Operating Room Activity	102,776	102,108	103,514	24,655	18,479	25,500	25,765	27,925	103,514	97,669
tic/Spe	MRI Exams	77,502	78,231	78,925	18,644	15,525	21,704	22,923	23,518	78,925	83,670
iagnos	CT Exams	151,370	162,445	157,162	35,612	36,977	45,859	44,475	45,531	157,162	172,842
۵	X-Ray	546,543	542,446	543,709	128,053	96,814	127,661	114,271	120,264	543,709	459,010
	Lab Tests	29,639,947	31,010,367	31,733,664	7,497,911	4,990,137	7,368,903	7,553,848	7,662,492	31,733,664	27,575,380
Cancer Care	Cancer Patient Visits (patients may have multiple visits)	214,536	221,104	230,955	57,025	58,063	59,606	61,663	62,257	230,955	241,589
Cance	Unique Cancer Patients	24,651	25,356	26,094	13,082	12,848	13,974	14,107	14,351	26,094	26,092
tion & Health	Mental Health Discharges (acute care hospitals and standalone psychiatric f	10,062	11,312	11,586	2,999	2,619	2,977	3,131	3,323	11,586	12,050
Addiction & Mental Health	Mental Health Discharges (acute care hospitals only)	9,529	10,792	11,083	2,862	2,550	2,890	3,041	3,235	11,083	11,716

Note:
1. Due to technical limitations, starting from 2019-20 Q4 to current, Health Link call volumes do not include the COVID-19 calls from individual zones.



Data & Analytics

Most of the reported case volumes were impacted by COVID-19. Please use caution when comparing results during the pandemic with data from the previous years under normal operation. For example, lab tests, surgical services, ED and continuing care volumes have decreased and Health Link call volumes increased...

7	one 3 Central										
	one 3 Central		Fiscal Year				Fiscal Quarter			Year to	Date
		2017-18 FY	2018-19 FY	2019-20 FY	2019-20 FQ4	2020-21 FQ1	2020-21 FQ2	2020-21 FQ3	2020-21 FQ4	2019-20 FQ4YTD	
	Ambulatory Visits	481,016	493,336	485,158	117,948	81,919	103,872	106,320	109,512	485,158	401,623
Primary Care/Population Health	Food Safety Inspections	9,508	7,511	5,788	1,434	710	774	1,029	924	5,788	3,437
Care/	Health Link Calls	56,996	56,202	61,687	20,744	25,584	27,610	23,660	25,694	61,687	102,548
Care	Number of Clients Placed from Acute / Subacute Hospital	736	760	870	257	192	142	182	179	870	695
Continuing Care	Number of Clients Placed from Community (home)	500	552	598	148	86	145	97	133	598	461
Con	Number of Unique Home Care Clients	18,569	19,660	20,690	13,045	12,111	12,789	12,968	12,833	20,690	19,733
	Emergency Department Visits (all sites)	347,222	328,256	325,882	73,933	55,228	68,194	58,334	57,808	325,882	239,564
are	Hospital Discharges	43,982	42,801	41,726	10,404	8,528	9,802	9,721	9,578	41,726	37,629
Acute Care	Births	4,433	4,364	4,038	1,012	998	946	877	922	4,038	3,743
•	Total Hospital Days	328,939	334,361	333,885	89,018	59,352	64,621	77,026	69,630	333,885	270,629
	Average Length of Stay (in days)	7.5	7.8	8.0	8.6	7.0	6.6	7.9	7.3	8.0	7.2
	Hip Replacements (scheduled and emergency)	646	654	683	160	83	187	166	194	683	630
s	Knee Replacements (scheduled and emergency)	621	706	664	148	40	185	164	206	664	595
ocedur.	Cataract Surgery	3,947	4,221	4,040	963	617	1,035	1,149	1,412	4,040	4,213
Diagnostic/Specific Procedures	Main Operating Room Activity	28,603	29,573	29,469	7,030	5,120	7,981	8,004	8,533	29,469	29,638
stic/Spe	MRI Exams	12,058	13,089	13,845	3,231	2,800	4,397	3,942	3,836	13,845	14,975
Diagno	CT Exams	38,310	42,698	42,457	10,238	9,605	12,428	12,160	11,407	42,457	45,600
	X-Ray	251,082	255,168	262,054	61,741	46,782	58,960	51,765	53,955	262,054	211,462
	Lab Tests	6,385,971	6,707,603	6,863,306	1,628,007	1,214,364	1,625,230	1,604,031	1,661,563	6,863,306	6,105,188
Cancer Care	Cancer Patient Visits (patients may have multiple visits)	33,856	34,856	37,857	8,852	10,571	10,492	10,916	10,876	37,857	42,855
	Unique Cancer Patients  Mental Health Discharges (acute care	3,038	3,268	3,586	1,788	2,074	2,128	2,168	2,249	3,586	3,980
Addiction & Mental Health	hospitals and standalone psychiatric facilities)	4,501	4,624	5,065	1,384	1,015	1,163	1,208	1,231	5,065	4,617
Addi	Mental Health Discharges (acute care hospitals only)	2,614	2,611	2,787	739	552	664	727	667	2,787	2,610

Note:
1. Due to technical limitations, starting from 2019-20 Q4 to current, Health Link call volumes do not include the COVID-19 calls from individual zones.

Data & Analytics

Most of the reported case volumes were impacted by COVID-19. Please use caution when comparing results during the pandemic with data from the previous years under normal operation. For example, lab tests, surgical services, ED and continuing care volumes have decreased and Health Link call volumes increased...

	LD and community date volumes have decreased and regard lenk dail volumes insteased										
Z	Zone 4 Edmonton										
			Fiscal Year				Fiscal Quarter			Year to	Date
		2017-18 FY	2018-19 FY	2019-20 FY	2019-20 FQ4	2020-21 FQ1	2020-21 FQ2	2020-21 FQ3	2020-21 FQ4	2019-20 FQ4YTD	2020-21 FQ4YTD
/ ation	Ambulatory Visits	2,561,790	2,555,649								
Primary Care/Population Health	Food Safety Inspections	20,484	16,673	13,140	3,049	1,126	1,475	1,295	1,024	13,140	4,920
Care	Health Link Calls	267,218	263,928	301,610	96,102	109,498	130,465	107,921	102,227	301,610	450,111
Care	Number of Clients Placed from Acute / Subacute Hospital	1,795	1,600	1,685	500	331	382	325	508	1,685	1,546
Continuing Care	Number of Clients Placed from Community (home)	593	925	1,000	239	97	187	121	280	1,000	685
Cont	Number of Unique Home Care Clients	35,849	37,300	38,902	25,070	22,817	23,331	23,770	23,351	38,902	35,106
	Emergency Department Visits (all sites)	552,858	552,341	553,259	127,115	100,294	114,266	100,404	102,562	553,259	417,526
	Urgent Care Visits	12,390	11,951	13,149	2,992	2,131	2,965	2,299	2,465	13,149	9,860
Care	Hospital Discharges	140,224	143,163	142,911	34,691	30,108	33,080	31,554	31,050	142,911	125,792
Acute Care	Births	18,758	18,949	18,693	4,441	4,387	4,489	4,159	4,212	18,693	17,247
	Total Hospital Days	1,007,038	998,979	1,003,776	251,735	200,758	226,056	239,889	225,764	1,003,776	892,467
	Average Length of Stay (in days)	7.2	7.0	7.0	7.3	6.7	6.8	7.6	7.3	7.0	7.1
	Hip Replacements (scheduled and emergency)	2,345	2,337	2,604	605	284	593	568	539	2,604	1,984
ģ	Knee Replacements (scheduled and emergency)	2,242	2,199	1,940	451	93	474	356	362	1,940	1,285
Diagnostic/Specific Procedures	Cataract Surgery	16,014	16,642	18,572	4,398	2,236	4,286	4,519	5,641	18,572	16,682
ific Pro	Main Operating Room Activity	108,765	112,350	111,771	26,505	19,599	26,473	25,652	27,014	111,771	98,738
c/Spec	MRI Exams	79,087	85,649	81,244	20,382	16,095	20,094	21,838	23,139	81,244	81,166
agnosti	CT Exams	159,512	168,599	158,734	35,493	37,903	44,797	42,386	45,843	158,734	170,929
ä	X-Ray	609,941	601,553	594,029	138,867	109,972	129,701	120,164	119,942	594,029	479,779
	Lab Tests	28,672,978	29,879,909	29,955,722	6,819,102	4,863,775	6,902,855	6,877,093	7,119,442	29,955,722	25,763,165
Cancer Care	Cancer Patient Visits (patients may have multiple visits)	343,539	363,466	380,991	92,274	91,707	97,418	97,778	101,151	380,991	388,054
Cance	Unique Cancer Patients	27,150	27,726	28,810	13,002	13,301	14,037	13,767	14,012	28,810	28,013
tion & Health	Mental Health Discharges (acute care hospitals and standalone psychiatric f	8,248	8,745	9,168	2,272	2,374	2,443	2,520	2,640	9,168	9,977
Addiction & Mental Health	Mental Health Discharges (acute care hospitals only)	6,568	7,067	7,238	1,797	1,746	1,958	1,937	1,986	7,238	7,627

Note:
1. Ambulatory Visits in the Edmonton Zone are not available for reporting starting from 2019-20 Q3, as a result, provincial numbers are not available. Teams are working on consolidating ambulatory visit numbers after system migration to Connect Care.
2. Due to technical limitations, starting from 2019-20 Q4 to current, Health Link call volumes do not include the COVID-19 calls from individual zones.

Data & Analytics

Most of the reported case volumes were impacted by COVID-19. Please use caution when comparing results during the pandemic with data from the previous years under normal operation. For example, lab tests, surgical services, ED and continuing care volumes have decreased and Health Link call volumes increased...

7	one 5 North										
	one o North		Fiscal Year				Fiscal Quarter			Year to	Date
		2017-18 FY	2018-19 FY	2019-20 FY	2019-20 FQ4	2020-21 FQ1	2020-21 FQ2	2020-21 FQ3	2020-21 FQ4	2019-20 FQ4YTD	
tion	Ambulatory Visits	403,375	404,226	388,688	91,214	57,034	83,373	86,612	89,335	388,688	316,354
Primary Care/Population Health	Food Safety Inspections	15,424	12,762	8,948	2,096	626	1,142	878	940	8,948	3,586
Care	Health Link Calls	57,313	54,674	60,829	21,019	25,599	28,478	23,586	25,801	60,829	103,464
Care	Number of Clients Placed from Acute / Subacute Hospital	508	444	491	143	135	96	139	129	491	499
Continuing Care	Number of Clients Placed from Community (home)	258	241	250	67	41	41	48	65	250	195
	Number of Unique Home Care Clients	13,588	14,216	14,855	9,729	9,204	9,260	9,273	9,171	14,855	13,811
	Emergency Department Visits (all sites)	532,069	509,903	500,436	116,307	78,678	101,751	88,379	84,855	500,436	353,663
are	Hospital Discharges	42,444	40,669	39,990	9,887	8,810	9,437	8,727	8,600	39,990	35,574
Acute Care	Births	5,753	5,593	5,463	1,327	1,360	1,322	1,186	1,219	5,463	5,087
	Total Hospital Days	282,105	263,225	273,508	71,837	56,005	55,976	63,549	60,008	273,508	235,538
	Average Length of Stay (in days)	6.6	6.5	6.8	7.3	6.4	5.9	7.3	7.0	6.8	6.6
	Hip Replacements (scheduled and emergency)	355	384	407	111	67	111	136	115	407	429
es	Knee Replacements (scheduled and emergency)	563	484	463	115	37	97	154	105	463	393
ocedur.	Cataract Surgery	2,020	2,161	1,494	380	187	324	397	521	1,494	1,429
Diagnostic/Specific Procedures	Main Operating Room Activity	28,397	25,590	24,201	5,710	4,237	5,918	6,126	7,126	24,201	23,407
stic/Spe	MRI Exams	12,769	13,262	11,771	2,574	1,876	2,739	2,977	3,533	11,771	11,125
Diagno	CT Exams	36,145	36,556	36,179	7,667	7,929	9,584	9,174	9,811	36,179	36,498
	X-Ray	288,022	283,474	284,328	67,161	52,181	68,369	61,898	63,564	284,328	246,012
	Lab Tests	4,819,741	4,893,157	4,995,108	1,177,079	932,238	1,201,010	1,138,144	1,212,332	4,995,108	4,483,724
Cancer Care	Cancer Patient Visits (patients may have multiple visits)	16,451	16,954	18,440	4,584	6,065	5,697	5,835	5,928	18,440	23,525
	Unique Cancer Patients  Mental Health Discharges (acute care	2,297	2,314	2,199	1,006	1,216	1,181	1,214	1,244	2,199	2,477
Addiction & Mental Health	hospitals and standalone psychiatric facilities)	3,146	2,939	2,808	700	696	747	642	635	2,808	2,720
Addi	Mental Health Discharges (acute care hospitals only)	3,146	2,939	2,808	700	696	747	642	635	2,808	2,720

Note:
1. Due to technical limitations, starting from 2019-20 Q4 to current, Health Link call volumes do not include the COVID-19 calls from individual zones.



#### **Quick Facts Definitions**

Quick Fact	Definition						
PRIMARY CARE / POPULATION HEALTH							
Ambulatory Visits	Ambulatory visits include a wide range of services across clinic, other location, and day surgery visits and all modes of contact. This includes care provided on an outpatient basis, including diagnosis, observation, consultation, treatment, intervention and rehabilitation services. Non-hospital surgical facilities (NHSF) are included. Figures exclude Emergency Department (ED) and Urgent Care Centre (UCC). Advanced Ambulatory Care Centre visits are included.						
EMS Calls / Events	Number of Emergency Medical Services (EMS) emergency calls and events, including inter-facility transfers and other event types.						
Food Safety Inspections	Number of food safety inspections conducted. Public Health Inspectors inspect food facilities and work collaboratively with food facility owners and operators to help ensure compliance with the requirements of the Public Health Act and the Food Regulation. Through unannounced inspections, follow-up of public complaints, and construction/renovation consultations, AHS helps protect Albertans and make our communities healthier.						
Health Link Calls	Number of calls to Health Link Alberta including 811, mental health helpline, Healthy Beginnings/Early Start line, calls transferred from UCC/ER, Cantonese/Mandarin line, and First Nations line. Calls from the Addictions Help and Alberta Quits lines are not included in this data.						
CONTINUING CARE							
Number of People Placed from Acute / Subacute Hospital	Total number of people placed in a continuing care facility (long-term care or designated supportive living) in the reporting period, including people from acute hospital care and subacute hospital care.						
Number of People Placed from Community (home)	Total number of people placed in a continuing care facility (long-term care or designated supportive living) in the reporting period from the community.						
Number of Unique Home Care Clients	Number of unique individual home care clients receiving care within the reporting period. This includes all clients in all age groups within categories of short term, long term, and palliative, as well as day programs and Supportive Living Settings. These services are provided to individuals living with frailty, disability, acute or chronic illness living at home or in a supportive living setting.						
ACUTE CARE							
Emergency Department Visits (all sites)	Number of visits to an Emergency Department (ED). Figures include the Northeast Health Centre, which is a stand-alone ED. Emergency departments are for those who are seriously ill or injured, with potentially life-threatening conditions.						
Urgent Care Visits	Number of visits to a designated Urgent Care Centre (UCC). An Urgent Care Centre (UCC) is a community-based service delivery site (non-hospital setting) where higher level assessment, diagnostic and treatment services are provided for unscheduled clients who require immediate medical attention for injuries /illnesses, including potentially life threatening conditions, that require human and technical resources more intensive than what is available in a physicians' office. There are six Urgent Care Centres in Alberta.						
Hospital Discharges	Number of discharges from an acute care hospital. Acute inpatient care provides necessary treatment for a disease or severe episode of illness for a short period of time, with the goal of discharging patients as soon as they are stable. Discharges are counted when patient leaves the hospital. All discharges are counted, including patients that left against medical advice, deaths and transfers out of facility.						
Live Births	Number of live hospital births in an acute care hospital. Figures exclude newborns born outside of an acute health care facility.						
Total Hospital Days	Total number of inpatient days at an acute care hospital (admission date to discharge date). Figures include acute, subacute and alternate level of care (ALC) days.						
Average Length of Stay (in days)	The average length of stay (days) for discharged inpatients acute care hospitals. Figures include acute, subacute and ALC days						



#### **Quick Facts Definitions**

Quick Fact	Definition
DIAGNOSTIC / SPECIFIC PROCEDURES	
Hip Replacements (scheduled and emergency)	Number of hip replacements including emergency, total, partial and revisions. Bilateral replacements are counted as two procedures. Hip replacement surgery or arthroplasty is a procedure in which a surgeon surgically removes a hip joint and replaces it with an artificial joint often made of metal and/or plastic components. Includes scheduled, elective, urgent and emergent hip replacements.
Knee Replacements (scheduled and emergency)	Number of knee replacements including emergency, total, partial and revisions. Bilateral replacements are counted as two procedures. Knee replacement surgery or arthroplasty is a procedure in which a surgeon surgically removes a knee joint and replaces it with an artificial joint often made of metal and/or plastic components. Includes scheduled, elective, urgent and emergent knee replacements.
Cataract Surgery	Number of lens extractions for any reason. Bilateral cataract lens extractions are counted as one procedure. Cataract surgery is a procedure that removes the lens inside your eye that has become cloudy and replaced with an artificial lens to restore clear vision.
Main Operating Room Activity	Number of cases done in the main operating rooms/theatres (emergent, urgent, elective, scheduled, etc.) including inpatient, day surgery, cesarean section, and scopes if done in the Main OR. Excludes procedures performed in the minor surgery room, endoscopy suites, emergency department, patient rooms, labor & delivery, intensive care etc.
MRI Exams	Number of magnetic resonance imaging (MRI) exams. Includes out-sourced exams. MRI is a non-invasive imaging technology that produces three dimensional detailed anatomical images. It is often used for disease detection, diagnosis, and treatment monitoring.
CT Exams	Number of computerized tomography (CT) scans. A CT scan combines a series of two-dimensional X-ray images taken from different directions around your body to create tomographic (three dimensional) images from cross-sectional (slices) of the tissues inside your body. CT scan images provide more-detailed information than plain X-rays do.
X-rays	Number of general radiology x-rays. Figures include bone densitometry and mammography. Medical x-rays use high-energy electromagnetic radiation to produce images of tissues and structures inside the body.
Lab Tests	Number of laboratory tests. Laboratory tests include those performed at Alberta Precision Laboratories (AHS, CLS, Covenant Health, Lamont and Provincial Laboratory for Public Health (PLPH)), Dynalife Diagnostic(DLDX) up to FQ4 2019/20 and MHD up to FQ1 2019/20. Figures exclude procurements and ECGs. Some ECGs may have been included prior to Q2 2019/120.
CANCER CARE	
Cancer Patient Visits (patients may have multiple visits)	Number of visits to an ambulatory clinic in a cancer centre. This figure represents all visits to all facilities by all patients.
Unique Cancer Patients	Number of unique individual cancer patients who attended a Cancer Care visit during the time period. A patient may attend appointments across multiple zones during the reporting period but would only be counted once for the provincial figures.
ADDICTION & MENTAL HEALTH	
Mental Health Discharges (acute care hospitals and standalone psychiatric facilities)	Number of mental health discharges from an acute care hospital and the standalone psychiatric facilities. Standalone psychiatric facilities: Alberta Hospital Edmonton, Southern Alberta Forensic Psychiatric Centre (Calgary), Centennial Centre for Mental Health and Brain Injury (CCMHBI) (Ponoka), Claresholm Centre for Mental Health and Addictions and Villa Caritas (Edmonton).
Mental Health Discharges (acute care hospitals only)	Number of mental health discharges from an acute care hospital.



#### **Quick Facts Definitions**

Quick Fact	Definition
Addiction Residential Treatment & Detoxification Admissions	Number of Admissions to an Addiction Residential Treatment & Detoxification centre. Residential treatment describes either a mental health facility or a drug and/or alcohol or process addiction treatment program that is provided to patients in a residential setting. Some residential treatment centers specialize in only one illness, such as eating disorders or substance abuse. Others treat people with a variety of diagnoses or dual diagnosis of substance abuse and a psychiatric diagnosis.