

Analytics
Reporting Services

				Provir	ncial						
			Fiscal Year				Fiscal Quarter			Year t	
		2015-16 FY	2016-17 FY	2017-18 FY	2017-18 FQ4	2018-19 FQ1	2018-19 FQ2	2018-19 FQ3	2018-19 FQ4	2017-18 FQ4YTD	2018-19 FQ4YTD
are	Ambulatory Care Sensitive Conditions (annualized admission rate for ACSC)	281	271	262	267	256	246	262	252	262	251
Primary Care	Family Practice Sensitive Conditions (% of ED visits for FPSC)	23.1%	22.2%	21.3%	21.4%	20.1%	19.6%	20.7%	20.4%	21.3%	20.2%
<u>.</u>	Health Link Alberta Calls Answered within Two Minutes	75.6%	73.5%	72.5%	68.6%	78.1%	80.0%	70.4%	67.1%	72.5%	73.6%
e	Number of People Placed in Continuing Care	7,879	7,963	7,927	2,113	2,053	1,905	2,034	2,106	7,927	8,098
ng Ca	Persons Waiting in Acute / Subacute Hospital Bed for Placement	628	846	676	676	623	622	538	474	676	474
Continuing Care	Persons Waiting in Community (home) for Placement	783	1,027	1,261	1,261	1,238	1,186	1,132	1,034	1,261	1,034
ŏ	Client Average Wait in Acute / Subacute Hospital before Placement (days)	44	46	51	49	52	48	45	39	51	46
Time	Medical Oncology Access (referral to first consult 90th percentile in weeks)	5.6	5.1	5.7	6.1	5.9	6.1	6.6	7.1	5.7	6.4
Cancer Wait Time	Radiation Oncology Access (referral to first consult 90th percentile in weeks)	5.0	5.0	5.3	5.6	5.6	6.7	7.1	9.1	5.3	7.0
Cance	Radiation Therapy Access (ready to treat to first therapy 90th percentile in weeks)	2.9	2.7	2.7	3.0	2.7	2.7	2.7	2.6	2.7	2.7
	Acute Care Occupancy (Busiest hospitals)	96.1%	96.9%	98.0%	99.5%	96.2%	94.7%	96.6%	97.7%	98.0%	96.3%
	Acute LOS to Expected LOS Ratio	1.04	1.02	1.00	1.02	1.00	1.00	1.00	1.02	1.00	1.00
Care	Hospital Acquired Clostridium difficile Infection Rate (per 10,000 patient days)	3.6	3.4	3.0	2.9	2.6	2.6	2.6	2.3	3.0	2.5
Acute Care	Hospital Standardized Mortality Ratio (HSMR)	93	93	93	92	89	83	91	91	93	89
	Heart Attack (AMI) in Hospital Mortality within 30 days (risk adjusted)*	6.1%	5.5%	5.4%	5.6%	5.3%	5.2%	6.1%	N/A	5.3% (Q3YTD)	5.5% (Q3YTD)
	Stroke in Hospital Mortality within 30 days (risk adjusted)*	14.0%	12.5%	12.8%	15.6%	12.2%	12.4%	13.3%	N/A	11.9% (Q3YTD)	12.7% (Q3YTD)
	ED Length of Stay (LOS) for Admitted Patients (median in hours at Busiest Sites)	10.0	10.2	10.7	11.3	9.6	9.6	10.1	10.4	10.7	9.9
	ED Patients Treated and Admitted to Hospital within 8 hours (LOS <= 8 Hours) (All Sites)	46.9%	46.1%	43.9%	41.8%	47.4%	46.7%	44.5%	43.0%	43.9%	45.4%
ment	ED Patients Treated and Admitted to Hospital within 8 hours (LOS <= 8 Hours) (Busiest Sites)	37.9%	37.3%	35.5%	33.3%	39.6%	39.3%	37.2%	35.7%	35.5%	37.9%
Department	ED Length of Stay (LOS) for Discharged Patients (median in hours at Busiest Sites)	3.2	3.2	3.4	3.5	3.4	3.4	3.5	3.5	3.4	3.4
Jency I	ED Patients Treated and Discharged within 4 hours (LOS <= 4 Hours) (All Sites)	78.3%	77.8%	76.0%	74.0%	75.3%	75.6%	73.5%	73.2%	76.0%	74.4%
Emergency	ED Patients Treated and Discharged within 4 hours (LOS <= 4 Hours) (Busiest Sites)	62.9%	62.6%	60.1%	57.6%	59.7%	59.9%	57.7%	57.5%	60.1%	58.7%
	ED Time to Physician Initial Assessment (median in hours at Busiest Sites)	1.3	1.3	1.4	1.5	1.4	1.3	1.5	1.4	1.4	1.4
	ED Patients Left Without Being Seen and Left Against Medical Advice	3.9%	3.9%	4.3%	4.4%	4.7%	4.5%	4.6%	4.4%	4.3%	4.5%
	Cataract Surgery Wait Time (median in weeks)	13.0	13.9	14.9	15.7	15.7	17.4	17.3	16.9	14.9	16.9
	Cataract Surgery Wait Time (90th percentile in weeks)	33.0	34.0	38.6	41.0	44.7	48.2	51.9	48.1	38.6	48.1
	Scheduled Coronary Artery Bypass Graft (CABG) Wait Time (median in weeks)	4.4	5.1	6.6	6.6	5.9	9.2	6.3	9.4	6.6	7.0
	Scheduled Coronary Artery Bypass Graft (CABG) Wait Time (90th percentile in weeks)	12.1	10.7	22.2	24.6	22.2	23.3	17.0	15.6	22.2	19.4
ery	Hip Replacement Surgery Wait Time (median in weeks)	13.7	14.6	18.1	18.4	19.0	18.1	19.0	19.9	18.1	18.9
Surgery	Hip Replacement Surgery Wait Time (90th percentile in weeks)	31.4	32.9	36.7	37.6	37.3	38.4	36.7	40.7	36.7	38.0
	Knee Replacement Surgery Wait Time (median in weeks)	15.9	16.3	20.7	21.3	19.7	17.8	20.3	19.2	20.7	19.1
	Knee Replacement Surgery Wait Time (90th percentile in weeks)	34.7	36.9	40.7	41.7	42.0	44.1	44.0	45.3	40.7	43.7
	Postponements of Scheduled Surgeries due to System Capacity	0.4%	0.4%	0.5%	0.4%	0.3%	0.3%	0.4%	0.3%	0.5%	0.3%
	Hip Fracture Repair within 48 hours of Admission	90.1%	91.8%	92.8%	92.3%	94.4%	94.1%	93.0%	95.1%	92.8%	94.1%
ta I	Children Offered Mental Health Treatment (% offered appointment within 30 days)	85%	81%	74%	73%	76%	69%	93%	87%	74%	82%
Mental Health	Children Receiving Mental Health Treatment (% received appointment within 30 days)	73%	73%	67%	66%	70%	63%	82%	73%	67%	73%

* Measure reporting lagged by one quarter.

Note: Child mental health measures for 2018-19 do not include North Zone and Red Deer Clinic due to data quality issues.



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## Antibulation Care Sensitive Conditions diministrated and advanced a				Fiscal Year				Fiscal Quarter			Year t	o Date
Number of People Placed in Continuing Care 887 925 905 284 233 197 222 256 905 9 905 906 908 908 908 908 908 908 908 908 908 908			2015-16 FY	2016-17 FY	2017-18 FY							2018-19 FQ4YTD
Number of People Placed in Continuing Care 867 925 905 264 223 167 222 256 905 9	y Care		351	352	340	338	316	293	303	318	340	305
Persons Walling in Acute / Subsacute Hospital Start Persons Walling of Community (home) for Protectional Start St	Primar		24.1%	23.6%	23.3%	23.8%	22.7%	22.1%	22.2%	22.2%	23.3%	22.3%
Page 1986 Section Controlled Process (referred to first consult of the process (referred to first consult of	•	Number of People Placed in Continuing Care	887	925	905	264	233	197	222	256	905	908
Page 1989 19	ng Car		60	66	71	71	54	85	60	65	71	65
Page 1989 19	ontinuii		88	81	105	105	128	137	132	128	105	128
## Comparison of the Procession of the Processio	ō		57	57	66	68	70	74	59	58	66	64
Acute Care Occupancy (Busiest hospitalis) 91.3% 89.7% 90.4% 92.5% 88.0% 88.8% 91.8% 95.5% 90.4% 91.00 Acute LOS to Expected LOS Ratio 11.2 1.13 1.09 1.08 1.08 1.05 1.08 1.08 1.12 1.09 1.00 1.00 1.00 1.00 1.00 1.00 1.00	Time		5.4	4.6	5.9	5.7	5.1	5.7	5.0	5.3	5.9	5.3
Acute Care Occupancy (Busiest hospitalis) 91.3% 89.7% 90.4% 92.5% 88.0% 88.8% 91.8% 95.5% 90.4% 91.00 Acute LOS to Expected LOS Ratio 11.2 1.13 1.09 1.08 1.08 1.05 1.08 1.08 1.12 1.09 1.00 1.00 1.00 1.00 1.00 1.00 1.00	er Wait		3.7	3.9	4.1	5.1	5.0	4.6	4.0	4.4	4.1	4.7
Acute LOS to Expected LOS Ratio 1.12 1.13 1.09 1.08 1.08 1.08 1.08 1.12 1.09 1. Hospital Acquired Clostricium difficile Infection Rate (per 10,000 patient clave) Hospital Standardized Mortality Ratio (HSMR) 104 112 102 74 97 86 105 100 102 6 Heart Attack (AMI) in Hospital Mortality within 30 7.4% 7.7% 5.1% 6.5% 5.1% 6.2% 12.0% N/A 4.5% (03/TTO) (03/	Cance		0.9	1.0	0.9	0.7	0.7	0.3	1.1	0.7	0.9	0.9
Hospital Acquired Clostridium difficile Infection Rate (per 10,000 patient days) 100 102 102 103 103 100 102 103 103 100 102 103		Acute Care Occupancy (Busiest hospitals)	91.3%	89.7%	90.4%	92.5%	88.0%	88.6%	91.8%	95.5%	90.4%	91.0%
Heart Attack (AMI) in Hospital Mortality within 30 days (risk adjusted)* Stroke in Hospital Mortality within 30 days (risk adjusted)* 12.9% 15.3% 18.4% 23.3% 14.0% 13.9% 14.3% N/A (237TD) (63 days (risk adjusted)* ED Length of Stay (LOS) for Admitted Patients (rieddian in hours at Busiest Stites) ED Patients Treated and Admitted to Hospital within 8 hours (LOS = a Hours) (All Stee) ED Patients Treated and Admitted to Hospital within 8 hours (LOS = a Hours) (All Stee) ED Patients Treated and Admitted to Hospital within 8 hours (LOS = a Hours) (All Stee) ED Patients Treated and Admitted to Hospital within 8 hours (LOS = a Hours) (All Stee) ED Patients Treated and Admitted to Hospital within 8 hours (LOS = a Hours) (Busiest Stites) ED Patients Treated and Educated within 4 hours (LOS = a Hours) (Busiest Stites) ED Patients Treated and Discharged within 4 hours (LOS = a Hours) (Busiest Stites) ED Patients Treated and Discharged within 4 hours (LOS = a Hours) (Busiest Stites) ED Patients Treated and Discharged within 4 hours (LOS = a Hours) (Busiest Stites) ED Patients Treated and Discharged within 4 hours (LOS = a Hours) (Busiest Stites) ED Time to Physician Initial Assessment (median in hours at Busiest Stites) ED Time to Physician Initial Assessment (median in hours at Busiest Stites) ED Time to Physician Initial Assessment (median in hours at Busiest Stites) ED Patients Left Without Being Seen and Left (3.1% 2.8% 3.0% 2.4% 2.8% 3.0% 2.8% 2.6% 3.0% 2.8% 2.6% 3.0% 2.8% 2.6% 3.0% 2.8% 2.6% 3.0% 2.8% 2.6% 3.0% 2.8% 2.6% 3.0% 2.8% 2.6% 3.0% 2.8% 2.6% 3.0% 2.8% 2.8% 3.0% 2.8% 2.6% 3.0% 2.8% 2.6% 3.0% 2.8% 2.6% 3.0% 2.8% 2.6% 3.0% 2.8% 2.6% 3.0% 2.8% 2.8% 3.0% 2.8% 2.8% 3.0% 2.8% 2.6% 3.0% 2.8% 2.6% 3.0% 2.8% 2.6% 3.0% 2.8% 2.6% 3.0% 2.8% 2.6% 3.0% 2.8% 2.6% 3.0% 2.8% 2.6% 3.0% 2.8% 2.6% 3.0% 2.8% 2.6% 3.0% 2.8% 2.6% 3.0% 2.8% 2.6% 3.0% 2.8% 2.8% 3.0% 2.8% 2.8% 3.0% 2.8% 2.8% 3.0% 2.8% 2.8% 3.0% 2.8% 2.8% 3.0% 2.8% 2.8% 3.0% 2.8% 2.8% 3.0% 2.8% 2.8% 3.0% 2.8% 2.8% 3.0% 2.8% 2.8% 3.0% 2.8% 2.8% 3.0% 2.8		Acute LOS to Expected LOS Ratio	1.12	1.13	1.09	1.08	1.05	1.08	1.08	1.12	1.09	1.08
Heart Attack (AMI) in Hospital Mortality within 30 days (risk adjusted)* Stroke in Hospital Mortality within 30 days (risk adjusted)* 12.9% 15.3% 18.4% 23.3% 14.0% 13.9% 14.3% N/A (237TD) (63 days (risk adjusted)* ED Length of Stay (LOS) for Admitted Patients (rieddian in hours at Busiest Stites) ED Patients Treated and Admitted to Hospital within 8 hours (LOS = a Hours) (All Stee) ED Patients Treated and Admitted to Hospital within 8 hours (LOS = a Hours) (All Stee) ED Patients Treated and Admitted to Hospital within 8 hours (LOS = a Hours) (All Stee) ED Patients Treated and Admitted to Hospital within 8 hours (LOS = a Hours) (All Stee) ED Patients Treated and Admitted to Hospital within 8 hours (LOS = a Hours) (Busiest Stites) ED Patients Treated and Educated within 4 hours (LOS = a Hours) (Busiest Stites) ED Patients Treated and Discharged within 4 hours (LOS = a Hours) (Busiest Stites) ED Patients Treated and Discharged within 4 hours (LOS = a Hours) (Busiest Stites) ED Patients Treated and Discharged within 4 hours (LOS = a Hours) (Busiest Stites) ED Patients Treated and Discharged within 4 hours (LOS = a Hours) (Busiest Stites) ED Time to Physician Initial Assessment (median in hours at Busiest Stites) ED Time to Physician Initial Assessment (median in hours at Busiest Stites) ED Time to Physician Initial Assessment (median in hours at Busiest Stites) ED Patients Left Without Being Seen and Left (3.1% 2.8% 3.0% 2.4% 2.8% 3.0% 2.8% 2.6% 3.0% 2.8% 2.6% 3.0% 2.8% 2.6% 3.0% 2.8% 2.6% 3.0% 2.8% 2.6% 3.0% 2.8% 2.6% 3.0% 2.8% 2.6% 3.0% 2.8% 2.6% 3.0% 2.8% 2.8% 3.0% 2.8% 2.6% 3.0% 2.8% 2.6% 3.0% 2.8% 2.6% 3.0% 2.8% 2.6% 3.0% 2.8% 2.6% 3.0% 2.8% 2.8% 3.0% 2.8% 2.8% 3.0% 2.8% 2.6% 3.0% 2.8% 2.6% 3.0% 2.8% 2.6% 3.0% 2.8% 2.6% 3.0% 2.8% 2.6% 3.0% 2.8% 2.6% 3.0% 2.8% 2.6% 3.0% 2.8% 2.6% 3.0% 2.8% 2.6% 3.0% 2.8% 2.6% 3.0% 2.8% 2.6% 3.0% 2.8% 2.8% 3.0% 2.8% 2.8% 3.0% 2.8% 2.8% 3.0% 2.8% 2.8% 3.0% 2.8% 2.8% 3.0% 2.8% 2.8% 3.0% 2.8% 2.8% 3.0% 2.8% 2.8% 3.0% 2.8% 2.8% 3.0% 2.8% 2.8% 3.0% 2.8% 2.8% 3.0% 2.8	Care		2.8	3.0	2.6	2.3	1.2	2.5	1.8	3.1	2.6	2.2
Stroke in Hospital Mortality within 30 days (risk adjusted)* 12.9% 15.3% 18.4% 23.3% 14.0% 13.9% 14.3% N/A (237TD) (23 12.0% (23	Acute	Hospital Standardized Mortality Ratio (HSMR)	104	112	102	74	97	86	105	100	102	97
ED Length of Stay (LOS) for Admitted Patients (median in hours at Busiest Sites) ED Patients Treated and Admitted to Hospital within 8 hours (LOS <= 6 hours) (All Sites) ED Patients Treated and Admitted to Hospital within 8 hours (LOS <= 6 hours) (All Sites) ED Patients Treated and Admitted to Hospital within 8 hours (LOS <= 6 hours) (Busiest Sites) ED Patients Treated and Admitted to Hospital within 8 hours (LOS <= 6 hours) (Busiest Sites) ED Patients Treated and Admitted to Hospital within 8 hours (LOS <= 6 hours) (Busiest Sites) ED Patients Treated and Discharged Patients (median in hours at Busiest Sites) ED Patients Treated and Discharged within 4 hours (LOS <= 4 Hours) (Rusiest Sites) ED Patients Treated and Discharged within 4 hours (LOS <= 4 Hours) (Rusiest Sites) ED Patients Treated and Discharged within 4 hours (LOS <= 4 Hours) (Rusiest Sites) ED Patients Treated and Discharged within 4 hours (LOS <= 4 Hours) (Rusiest Sites) ED Patients Treated and Discharged within 4 hours (LOS <= 4 Hours) (Rusiest Sites) ED Patients Treated and Discharged within 4 hours (LOS <= 4 Hours) (Rusiest Sites) ED Patients Treated and Discharged within 4 hours (LOS <= 4 Hours) (Rusiest Sites) ED Time to Physician Initial Assessment (median in hours at Busiest Sites) ED Tentents Left Without Being Seen and Left Against Medical Advice Cataract Surgery Wait Time (median in weeks) Tr. 14.9 12.7 10.9 11.3 13.9 11.7 15.0 12.7 1: Cataract Surgery Wait Time (median in weeks) Hip Replacement Surgery Wait Time (median in weeks) The Replacement Surgery Wait Time (median in weeks) Figure (Marcian Advice) The Replacement Surgery Wait Time (median in weeks) Figure (Marcian Advice) New York (Marcian Advice) Figure (Marcian Advice) The Replacement Surgery Wait Time (Marcian In weeks) Figure (Marcian Advice) Figure (Marcian Advice) The Replacement Surgery Wait Time (Marcian In weeks) Figure (Marcian Advice) Figur			7.4%	7.7%	5.1%	6.5%	5.1%	6.2%	12.0%	N/A		8.2% (Q3YTD)
ED Patients Treated and Admitted to Hospital within 8 hours (LOS <= 8 Hours) (All Sites) 69.9% 70.7% 64.8% 63.3% 71.1% 63.9% 63.3% 56.9% 64.8% 63.9% 63.3% 56.9% 64.8% 63.9% 63.3% 65.9% 64.8% 63.3% 71.1% 63.9% 63.3% 65.9% 64.8% 63.3% 71.1% 63.9% 63.3% 65.9% 64.8% 63.3% 71.1% 63.9% 63.3% 65.9% 64.8% 63.3% 71.1% 63.9% 63.3% 65.9% 64.8% 63.3% 71.1% 63.9% 63.3% 65.9% 64.8% 63.3% 71.1% 63.9% 63.3% 65.9% 64.8% 63.3% 71.1% 63.9% 63.3% 65.9% 64.8% 63.3% 71.1% 63.9% 63.3% 65.9% 64.8% 63.3% 71.1% 63.9% 63.3% 65.9% 64.8% 63.3% 71.1% 63.9% 63.3% 65.9% 64.8% 63.3% 65.9% 63.3% 65.9% 64.8% 63.3% 65.9% 63.3% 65.9% 64.8% 63.3% 65.9% 63.3% 65.9% 63.3% 65.9% 64.8% 63.3% 65.9% 63.3% 6			12.9%	15.3%	18.4%	23.3%	14.0%	13.9%	14.3%	N/A		14.1% (Q3YTD)
B hours (LOS <= 8 Hours) (All Sites) FORTH PROPRESS 13.4%			6.2	6.0	6.5	6.6	6.2	6.6	6.6	7.2	6.5	6.6
B hours (LOS <= 8 Hours) (Busiest Sites) 2.6 2.4 2.4 2.3 2.3 2.3 2.4 2.3 2.4 2.3 2.4 2.0 2.5 2.4 2.4 2.5 2.3 2.3 2.4 2.3 2.4 2.5 2.4 2.5 2.4 2.4 2.5 2.5 2.5 2.5 2.5 2.5 2.5 2.5 2.5 2.5			73.4%	73.7%	69.6%	68.4%	73.9%	68.0%	68.1%	62.4%	69.6%	68.1%
ED Patients Treated and Discharged within 4 hours (LOS <= 4 Hours) (All Sites) ED Patients Treated and Discharged within 4 hours (LOS <= 4 Hours) (Busiest Sites) ED Patients Treated and Discharged within 4 hours (LOS <= 4 Hours) (Busiest Sites) ED Treated Treated and Discharged within 4 hours (LOS <= 4 Hours) (Busiest Sites) ED Time to Physician Initial Assessment (median in hours at Busiest Sites) ED Tatlents Left Without Being Seen and Left Against Medical Advice ED Patients Left Without Being Seen and Left Against Medical Advice Cataract Surgery Wait Time (median in weeks) 17.7 14.9 12.7 10.9 11.3 13.9 11.7 15.0 12.7 13. Cataract Surgery Wait Time (goth percentile in weeks) Hip Replacement Surgery Wait Time (median in 13.7 23.8 26.1 28.0 29.1 26.1 22.3 22.0 26.1 24.8 14.9 2 25.1 26.7 24.8 25.1 26.1 22.3 22.0 26.1 24.9 25.1 26.1 26.1 26.1 26.1 26.1 26.1 26.1 26	ment	ED Patients Treated and Admitted to Hospital within 8 hours (LOS <= 8 Hours) (Busiest Sites)	69.9%	70.7%	64.8%	63.3%	71.1%	63.9%	63.3%	56.9%	64.8%	63.8%
ED Time to Physician Initial Assessment (median in hours at Busiest Sites) ED Patients Left Without Being Seen and Left Against Medical Advice Cataract Surgery Wait Time (median in weeks) Cataract Surgery Wait Time (median in weeks) Tr.7 14.9 12.7 10.9 11.3 13.9 11.7 15.0 12.7 13.0 12.7 13.0 12.7 13.0 14.9 14.9 14.7 15.0 14.7 15.0 14.7 15.0 14.7 15.0 15.0 15.0 15.0 15.0 15.0 15.0 15.0	Depart		2.6	2.4	2.4	2.3	2.3	2.3	2.4	2.3	2.4	2.3
ED Time to Physician Initial Assessment (median in hours at Busiest Sites) ED Patients Left Without Being Seen and Left Against Medical Advice Cataract Surgery Wait Time (median in weeks) Cataract Surgery Wait Time (median in weeks) Tr.7 14.9 12.7 10.9 11.3 13.9 11.7 15.0 12.7 13.0 12.7 13.0 12.7 13.0 14.9 14.9 14.7 15.0 14.7 15.0 14.7 15.0 14.7 15.0 15.0 15.0 15.0 15.0 15.0 15.0 15.0	rgency		85.9%	86.9%	86.3%	86.4%	86.6%	85.9%	85.4%	84.8%	86.3%	85.7%
ED Patients Left Without Being Seen and Left Against Medical Advice 3.1% 2.8% 3.0% 2.4% 2.8% 3.0% 2.8% 2.6% 2.8% 2.6% 2.8% 2.8% 2.6% 2.8% 2.8% 2.8% 2.8% 2.8% 2.8% 2.8% 2.8% 2.8% 2.8% 2.8% 2.8% 2.8% 2.8% 2.8% 2.8%	Eme		77.3%	80.3%	80.0%	81.1%	82.1%	81.2%	80.0%	81.7%	80.0%	81.3%
Against Medical Advice Cataract Surgery Wait Time (median in weeks) 17.7 14.9 12.7 10.9 11.3 13.9 11.7 15.0 12.7 13. Cataract Surgery Wait Time (90th percentile in weeks) Hip Replacement Surgery Wait Time (median in weeks) 13.1 28.9 28.7 27.5 26.7 24.8 21.1 19.0 28.7 26.1 28.0 29.1 26.1 22.3 22.0 26.1 29.1 29.1 26.1 29.1 26.1 29.1 29.1 26.1 29.1 29.1 26.1 29.1 29.1 29.1 29.1 29.1 29.1 29.1 29			1.2	1.0	1.0	0.9	0.9	0.9	1.0	0.9	1.0	0.9
Cataract Surgery Wait Time (90th percentile in weeks) Hip Replacement Surgery Wait Time (median in weeks) 13.7 23.8 26.1 28.0 29.1 26.1 22.3 22.0 26.1 28.0 29.1 26.1 22.3 22.0 26.1 28.0 29.1 26.1 29.1 29.1 26.1 29.1 29.1 29.1 29.1 29.1 29.1 29.1 29			3.1%	2.8%	3.0%	2.4%	2.8%	3.0%	2.8%	2.6%	3.0%	2.8%
Hip Replacement Surgery Wait Time (median in weeks) Hip Replacement Surgery Wait Time (median in weeks) A 40.1 46.1 49.2 51.5 47.8 48.3 48.7 48.2 49.2 44.5 49.2 44.5 49.2 44.5 49.2 44.5 49.2 44.5 49.2 44.5 49.2 44.5 49.2 44.5 49.2 44.5 49.2 44.5 49.2 44.5 49.2 49.5 49.5 49.5 49.5 49.5 49.5 49.5 49.5		Cataract Surgery Wait Time (median in weeks)	17.7	14.9	12.7	10.9	11.3	13.9	11.7	15.0	12.7	13.9
Weeks) Hip Replacement Surgery Wait Time (90th percentile in weeks) Knee Replacement Surgery Wait Time (median in weeks) Knee Replacement Surgery Wait Time (90th percentile in weeks) Knee Replacement Surgery Wait Time (90th percentile in weeks) Knee Replacement Surgery Wait Time (90th percentile in weeks) Knee Replacement Surgery Wait Time (90th percentile in weeks) Fostponements of Scheduled Surgeries due to System Capacity No.2%			31.1	28.9	28.7	27.5	26.7	24.8	21.1	19.0	28.7	24.1
percentile in weeks) Knee Replacement Surgery Wait Time (median in weeks) Knee Replacement Surgery Wait Time (90th percentile in weeks) Knee Replacement Surgery Wait Time (90th percentile in weeks) Fostponements of Scheduled Surgeries due to System Capacity Hip Fracture Repair within 48 hours of Admission 40.1 49.2 51.3 47.8 40.3 40.7 40.2 49.2 49.2 49.2 49.2 49.5 51.7 55.3 55.4 50.5 54.2 55.4 56.9 58.2 55.4 56.9 58.2 55.4 56.9 67.2			13.7	23.8	26.1	28.0	29.1	26.1	22.3	22.0	26.1	25.7
Knee Replacement Surgery Wait Time (90th percentile in weeks) 51.7 55.3 55.4 50.5 54.2 55.4 56.9 58.2 55.4 55.9 58.2 55.4 56.9 58.2 56.9 56.9	gery		40.1	46.1	49.2	51.5	47.8	48.3	48.7	48.2	49.2	48.5
percentile in weeks) 51.7 55.3 55.4 50.5 54.2 55.4 56.9 56.2 55.4 56.9 Section 1.3% Destponements of Scheduled Surgeries due to System Capacity 1.3% 0.2% 0.0% 0.0% 0.1% 0.4% 1.3% 0.4% 1.3% 0.4% 1.3% 0.5% 85.7% 87.8% 88.1% 87.7% 93.9% 87.2% 89.0% 89.0% 87.2% 89.0% 87.2% 89.0% 87.2% 89.0% 87.2% 89.0% 87.2% 89.0% 87.2% 89.0% 87.2%	Surç		19.7	26.4	28.1	28.4	29.5	23.1	25.1	21.0	28.1	25.0
System Capacity Hip Fracture Repair within 48 hours of Admission 93.5% 88.0% 87.2% 85.7% 87.8% 88.1% 87.7% 93.9% 87.2% 89			51.7	55.3	55.4	50.5	54.2	55.4	56.9	58.2	55.4	55.3
		Postponements of Scheduled Surgeries due to System Capacity	0.0%	0.2%	1.3%	0.2%	0.0%	0.0%	0.1%	0.4%	1.3%	0.1%
Children Offered Mental Health Treatment (% offered appointment within 30 days) 85% 93% 87% 77% 89% 80% 95% 89% 87% 88% Children Receiving Mental Health Treatment (% 84% 90% 84% 73% 81% 71% 93% 85% 84% 88%		Hip Fracture Repair within 48 hours of Admission	93.5%	88.0%	87.2%	85.7%	87.8%	88.1%	87.7%	93.9%	87.2%	89.3%
Children Receiving Mental Health Treatment (% 84% 90% 84% 73% 81% 71% 93% 85% 84% 85%	Health		85%	93%	87%	77%	89%	80%	95%	89%	87%	89%
E received appointment within 30 days)	Menta	Children Receiving Mental Health Treatment (% received appointment within 30 days)	84%	90%	84%	73%	81%	71%	93%	85%	84%	83%

 $[\]ensuremath{^\star}$ Measure reporting lagged by one quarter.



Analytics
Reporting Services

			Z	one 2 C	algary	,					
			Fiscal Year				Fiscal Quarter			Year t	o Date
		2015-16 FY	2016-17 FY	2017-18 FY	2017-18 FQ4	2018-19 FQ1	2018-19 FQ2	2018-19 FQ3	2018-19 FQ4	2017-18 FQ4YTD	2018-19 FQ4YTD
Care	Ambulatory Care Sensitive Conditions (annualized admission rate for ACSC)	231	214	207	206	199	206	218	195	207	201
Primary Care	Family Practice Sensitive Conditions (% of ED visits for FPSC)	16.9%	15.8%	14.7%	14.9%	13.7%	13.0%	14.7%	14.7%	14.7%	14.0%
	Number of People Placed in Continuing Care	2,722	2,438	2,632	670	638	664	711	655	2,632	2,668
ıg Car	Persons Waiting in Acute / Subacute Hospital Bed for Placement	183	268	188	188	188	137	119	109	188	109
Continuing Care	Persons Waiting in Community (home) for Placement	293	393	488	488	510	476	431	405	488	405
ဒ	Client Average Wait in Acute / Subacute Hospital before Placement (days)	49	48	47	44	55	46	38	28	47	42
- ime	Medical Oncology Access (referral to first consult 90th percentile in weeks)	5.4	5.0	5.4	6.0	5.4	6.0	6.0	6.1	5.4	6.0
Cancer Wait Time	Radiation Oncology Access (referral to first consult	5.1	5.1	5.1	5.0	5.9	6.0	6.6	6.7	5.1	6.4
ancer	90th percentile in weeks) Radiation Therapy Access (ready to treat to first	2.6	2.7	2.9	3.0	2.9	2.9	2.9	2.7	2.9	2.9
Ö	therapy 90th percentile in weeks)			100.2%	101.9%	97.9%	96.1%	99.2%		100.2%	98.3%
	Acute Care Occupancy (Busiest hospitals)	99.4%	99.4%						99.9%		
•	Acute LOS to Expected LOS Ratio	1.06	1.04	1.01	1.01	1.00	1.00	0.99	1.01	1.01	1.00
Acute Care	Hospital Acquired Clostridium difficile Infection Rate (per 10,000 patient days)	3.7	3.5	3.4	3.6	2.7	2.8	3.2	3.1	3.4	2.9
Acui	Hospital Standardized Mortality Ratio (HSMR)	87	89	87	88	82	84	82	81	87	82
	Heart Attack (AMI) in Hospital Mortality within 30 days (risk adjusted)*	5.5%	4.8%	5.7%	5.4%	3.4%	4.3%	5.5%	N/A	5.8% (Q3YTD)	4.5% (Q3YTD)
	Stroke in Hospital Mortality within 30 days (risk adjusted)*	12.6%	11.0%	11.9%	15.9%	12.6%	10.9%	12.4%	N/A	10.7% (Q3YTD)	12.0% (Q3YTD)
	ED Length of Stay (LOS) for Admitted Patients (median in hours at Busiest Sites)	10.7	10.6	10.7	11.5	9.5	9.3	10.0	10.2	10.7	9.7
	ED Patients Treated and Admitted to Hospital within 8 hours (LOS <= 8 Hours) (All Sites)	34.3%	35.0%	34.5%	32.5%	40.2%	40.5%	37.3%	36.7%	34.5%	38.6%
ment	ED Patients Treated and Admitted to Hospital within 8 hours (LOS <= 8 Hours) (Busiest Sites)	33.0%	33.7%	33.5%	31.6%	39.3%	39.6%	36.5%	35.7%	33.5%	37.7%
Department	ED Length of Stay (LOS) for Discharged Patients (median in hours at Busiest Sites)	3.4	3.4	3.6	3.7	3.6	3.5	3.7	3.7	3.6	3.6
Emergency	ED Patients Treated and Discharged within 4 hours (LOS <= 4 Hours) (All Sites)	74.3%	74.2%	72.7%	71.0%	72.5%	73.1%	70.0%	70.6%	72.7%	71.6%
Emer	ED Patients Treated and Discharged within 4 hours (LOS <= 4 Hours) (Busiest Sites)	60.2%	60.0%	57.5%	55.6%	57.9%	57.8%	54.9%	55.4%	57.5%	56.5%
	ED Time to Physician Initial Assessment (median in hours at Busiest Sites)	1.4	1.4	1.5	1.6	1.5	1.4	1.6	1.6	1.5	1.5
	ED Patients Left Without Being Seen and Left Against Medical Advice	3.6%	3.3%	3.6%	3.6%	3.7%	3.3%	3.8%	3.4%	3.6%	3.5%
	Cataract Surgery Wait Time (median in weeks)	12.9	13.0	15.4	16.1	18.6	21.6	21.6	20.1	15.4	20.7
	Cataract Surgery Wait Time (90th percentile in weeks)	43.1	40.9	51.1	54.9	63.9	66.7	72.7	66.9	51.1	67.1
	Scheduled Coronary Artery Bypass Graft (CABG) Wait Time (median in weeks)	9.0	6.8	16.3	21.6	18.4	17.7	15.7	12.5	16.3	15.6
	Scheduled Coronary Artery Bypass Graft (CABG) Wait Time (90th percentile in weeks)	15.1	11.9	27.9	28.2	26.3	25.6	20.4	16.4	27.9	23.9
Ž	Hip Replacement Surgery Wait Time (median in weeks)	13.9	14.9	16.1	15.6	16.0	17.3	17.0	15.1	16.1	16.1
Surgery	Hip Replacement Surgery Wait Time (90th percentile in weeks)	30.7	31.3	32.7	32.8	30.1	35.6	35.1	34.9	32.7	33.1
	Knee Replacement Surgery Wait Time (median in weeks)	15.7	15.9	17.9	17.3	15.7	16.1	17.6	15.4	17.9	16.1
	Knee Replacement Surgery Wait Time (90th percentile in weeks)	30.1	32.1	33.9	34.7	30.2	36.9	41.1	47.4	33.9	38.1
	Postponements of Scheduled Surgeries due to System Capacity	0.2%	0.2%	0.2%	0.1%	0.2%	0.1%	0.2%	0.1%	0.2%	0.2%
	Hip Fracture Repair within 48 hours of Admission	88.9%	90.2%	92.0%	91.6%	93.5%	95.0%	92.1%	94.6%	92.0%	93.8%
 ⊋ ⊊	Children Offered Mental Health Treatment (% offered appointment within 30 days)	78%	87%	82%	81%	82%	83%	94%	89%	82%	87%
Mental Health	Children Receiving Mental Health Treatment (% received appointment within 30 days)	74%	82%	75%	78%	78%	74%	91%	82%	75%	82%
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 $[\]ensuremath{^\star}$ Measure reporting lagged by one quarter.



Analytics
Reporting Services

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			Fiscal Year		0047.40	2040.40	Fiscal Quarter	2010.10	0040.40		o Date
		2015-16 FY	2016-17 FY	2017-18 FY	2017-18 FQ4	2018-19 FQ1	2018-19 FQ2	2018-19 FQ3	2018-19 FQ4	2017-18 FQ4YTD	2018-19 FQ4YTD
Primary Care	Ambulatory Care Sensitive Conditions (annualized admission rate for ACSC)	378	370	354	352	350	297	340	333	354	327
Prima	Family Practice Sensitive Conditions (% of ED visits for FPSC)	29.0%	28.2%	28.0%	28.3%	26.4%	25.9%	27.2%	27.0%	28.0%	26.6%
	Number of People Placed in Continuing Care	1,060	1,352	1,236	319	327	289	314	382	1,236	1,312
ng Car	Persons Waiting in Acute / Subacute Hospital Bed for Placement	108	116	121	121	125	119	110	82	121	82
Continuing Care	Persons Waiting in Community (home) for Placement	116	163	164	164	143	137	134	75	164	75
ŏ	Client Average Wait in Acute / Subacute Hospital before Placement (days)	41	44	47	52	43	56	57	38	47	48
ine.	Medical Oncology Access (referral to first consult 90th percentile in weeks)	4.9	4.0	4.0	4.1	5.4	6.5	7.1	5.2	4.0	6.0
Cancer Wait Time	Radiation Oncology Access (referral to first consult 90th percentile in weeks)	4.0	4.9	5.0	4.9	5.1	7.6	7.9	8.9	5.0	7.7
Cancel	Radiation Therapy Access (ready to treat to first therapy 90th percentile in weeks)	2.0	1.7	2.0	2.1	2.3	2.1	2.3	2.4	2.0	2.3
-	Acute Care Occupancy (Busiest hospitals)	96.8%	98.5%	96.9%	98.1%	97.7%	98.8%	98.0%	99.7%	96.9%	98.6%
	Acute LOS to Expected LOS Ratio	1.09	1.08	1.05	1.07	1.05	1.05	1.08	1.08	1.05	1.07
are	Hospital Acquired Clostridium difficile Infection Rate (per 10,000 patient days)	1.5	1.7	1.9	2.1	1.1	2.2	0.6	1.6	1.9	1.4
Acute Care	Hospital Standardized Mortality Ratio (HSMR)	100	89	90	99	88	81	90	96	90	89
	Heart Attack (AMI) in Hospital Mortality within 30 days (risk adjusted)*	8.4%	7.1%	5.6%	3.1%	7.6%	6.6%	5.0%	N/A	6.4% (Q3YTD)	6.5% (Q3YTD)
	Stroke in Hospital Mortality within 30 days (risk adjusted)*	10.9%	14.9%	10.7%	15.6%	5.7%	10.6%	16.1%	N/A	9.0% (Q3YTD)	10.7% (Q3YTD)
	ED Length of Stay (LOS) for Admitted Patients (median in hours at Busiest Sites)	11.2	10.9	10.5	11.7	10.8	12.2	11.7	11.8	10.5	11.6
	ED Patients Treated and Admitted to Hospital within 8 hours (LOS <= 8 Hours) (All Sites)	63.8%	64.5%	63.0%	61.6%	63.4%	59.5%	59.6%	58.5%	63.0%	60.3%
ji.	ED Patients Treated and Admitted to Hospital within 8 hours (LOS <= 8 Hours) (Busiest Sites)	36.0%	38.3%	39.8%	36.8%	37.9%	36.6%	36.4%	35.7%	39.8%	36.7%
Department	ED Length of Stay (LOS) for Discharged Patients	3.1	3.1	3.4	3.6	3.6	3.5	3.4	3.4	3.4	3.5
ncy De	(median in hours at Busiest Sites) ED Patients Treated and Discharged within 4 hours	86.6%	86.0%	84.8%	83.7%	84.0%	83.3%	82.9%	82.5%	84.8%	83.2%
Emergency	(LOS <= 4 Hours) (All Sites) ED Patients Treated and Discharged within 4 hours	63.9%	63.7%	58.9%	55.6%	56.9%	58.3%	59.2%	59.0%	58.9%	58.4%
ш	(LOS <= 4 Hours) (Busiest Sites) ED Time to Physician Initial Assessment (median in										
	hours at Busiest Sites) ED Patients Left Without Being Seen and Left	1.1	1.2	1.3	1.4	1.3	1.3	1.3	1.3	1.3	1.3
	Against Medical Advice	3.0%	3.1%	3.5%	3.6%	3.8%	4.0%	3.8%	3.4%	3.5%	3.8%
	Cataract Surgery Wait Time (median in weeks) Cataract Surgery Wait Time (90th percentile in	13.7	14.4	19.0	19.7	23.7	22.7	23.1	20.9	19.0	22.7
	weeks)	25.6	31.0	32.7	30.1	34.9	30.9	31.3	32.5	32.7	32.0
	Hip Replacement Surgery Wait Time (median in weeks)	10.7	13.9	13.5	16.6	19.6	16.7	17.8	19.6	13.5	18.0
Surgery	Hip Replacement Surgery Wait Time (90th percentile in weeks)	24.7	34.7	33.6	35.1	32.3	32.5	33.3	41.3	33.6	35.0
Sur	Knee Replacement Surgery Wait Time (median in weeks)	13.3	20.1	15.7	18.0	25.9	20.6	22.4	21.6	15.7	22.3
	Knee Replacement Surgery Wait Time (90th percentile in weeks)	26.8	39.9	39.1	40.7	41.8	36.4	39.2	39.4	39.1	39.3
	Postponements of Scheduled Surgeries due to System Capacity	4.5%	0.9%	0.3%	0.3%	0.5%	0.2%	0.3%	0.6%	0.3%	0.4%
	Hip Fracture Repair within 48 hours of Admission	86.7%	94.6%	95.7%	98.4%	96.3%	96.6%	94.6%	96.5%	95.7%	95.9%
Health	Children Offered Mental Health Treatment (% offered appointment within 30 days)	96%	94%	90%	86%	96%	95%	98%	95%	90%	96%
Mental Health	Children Receiving Mental Health Treatment (% received appointment within 30 days)	92%	88%	86%	81%	92%	91%	95%	89%	86%	92%
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* Measure reporting lagged by one quarter.

Note: Child mental health measures for 2018-19 do not include Red Deer Clinic due to data quality issues.



Analytics
Reporting Services

			Zor	ne 4 Ed	monto	n					
			Fiscal Year				Fiscal Quarter			Year t	o Date
		2015-16 FY	2016-17 FY	2017-18 FY	2017-18 FQ4	2018-19 FQ1	2018-19 FQ2	2018-19 FQ3	2018-19 FQ4	2017-18 FQ4YTD	2018-19 FQ4YTD
y Care	Ambulatory Care Sensitive Conditions (annualized admission rate for ACSC)	232	228	225	242	224	216	239	228	225	224
Primary Care	Family Practice Sensitive Conditions (% of ED visits for FPSC)	13.5%	13.1%	12.4%	12.6%	11.9%	11.3%	12.1%	11.9%	12.4%	11.8%
	Number of People Placed in Continuing Care	2,506	2,575	2,388	662	683	597	593	652	2,388	2,525
ng Car	Persons Waiting in Acute / Subacute Hospital Bed for Placement	213	272	204	204	166	185	167	129	204	129
Continuing Care	Persons Waiting in Community (home) for Placement	212	306	416	416	384	374	373	361	416	361
8	Client Average Wait in Acute / Subacute Hospital before Placement (days)	33	41	47	44	34	34	39	37	47	36
Time	Medical Oncology Access (referral to first consult 90th percentile in weeks)	5.9	5.6	6.1	6.5	6.1	6.6	7.1	8.9	6.1	7.3
Cancer Wait Time	Radiation Oncology Access (referral to first consult 90th percentile in weeks)	5.1	5.0	5.6	5.9	5.7	6.9	8.0	10.0	5.6	7.9
Cance	Radiation Therapy Access (ready to treat to first therapy 90th percentile in weeks)	3.1	2.9	2.7	3.0	2.7	2.6	2.6	2.6	2.7	2.6
	Acute Care Occupancy (Busiest hospitals)	94.4%	96.5%	98.0%	99.1%	96.3%	94.4%	95.6%	96.1%	98.0%	95.6%
	Acute LOS to Expected LOS Ratio	1.00	0.98	0.97	1.00	0.98	0.99	0.98	0.99	0.97	0.99
Care	Hospital Acquired Clostridium difficile Infection Rate (per 10,000 patient days)	4.6	4.4	3.6	3.2	3.4	3.2	3.2	2.0	3.6	3.0
Acute Care	Hospital Standardized Mortality Ratio (HSMR)	93	94	100	102	92	84	99	97	100	93
	Heart Attack (AMI) in Hospital Mortality within 30 days (risk adjusted)*	5.4%	4.9%	5.2%	6.6%	6.7%	5.5%	6.0%	N/A	4.7% (Q3YTD)	6.1% (Q3YTD)
	Stroke in Hospital Mortality within 30 days (risk adjusted)*	15.8%	12.4%	13.2%	14.7%	13.4%	13.9%	14.3%	N/A	12.6% (Q3YTD)	13.9% (Q3YTD)
	ED Length of Stay (LOS) for Admitted Patients (median in hours at Busiest Sites)	10.5	11.4	12.6	12.9	11.1	11.1	11.4	11.6	12.6	11.3
	ED Patients Treated and Admitted to Hospital within 8 hours (LOS <= 8 Hours) (All Sites)	34.6%	31.6%	28.7%	26.3%	32.4%	33.1%	31.3%	30.0%	28.7%	31.7%
ment	ED Patients Treated and Admitted to Hospital within 8 hours (LOS <= 8 Hours) (Busiest Sites)	34.8%	31.8%	28.7%	26.4%	32.1%	32.5%	30.7%	29.5%	28.7%	31.2%
Department	ED Length of Stay (LOS) for Discharged Patients (median in hours at Busiest Sites)	3.6	3.7	3.9	4.2	4.0	4.0	4.2	4.2	3.9	4.1
Emergency	ED Patients Treated and Discharged within 4 hours (LOS <= 4 Hours) (All Sites)	63.1%	61.6%	58.3%	54.9%	57.1%	57.9%	54.9%	54.3%	58.3%	56.0%
Emer	ED Patients Treated and Discharged within 4 hours (LOS <= 4 Hours) (Busiest Sites)	56.4%	54.9%	51.4%	47.6%	49.8%	50.7%	47.4%	46.4%	51.4%	48.6%
	ED Time to Physician Initial Assessment (median in hours at Busiest Sites)	1.3	1.4	1.6	1.8	1.7	1.6	1.8	1.7	1.6	1.7
	ED Patients Left Without Being Seen and Left Against Medical Advice	5.9%	6.2%	7.0%	7.3%	7.6%	7.2%	7.6%	7.1%	7.0%	7.4%
	Cataract Surgery Wait Time (median in weeks)	12.6	14.4	14.3	15.9	13.4	14.3	16.1	17.0	14.3	15.4
	Cataract Surgery Wait Time (90th percentile in weeks)	27.9	30.9	34.0	39.0	40.0	41.9	51.3	42.1	34.0	42.6
	Scheduled Coronary Artery Bypass Graft (CABG) Wait Time (median in weeks)	2.2	4.6	4.4	3.6	2.7	4.4	3.3	1.9	4.4	3.5
	Scheduled Coronary Artery Bypass Graft (CABG) Wait Time (90th percentile in weeks)	5.6	8.0	8.2	7.1	6.7	8.1	6.9	4.9	8.2	6.9
Jery	Hip Replacement Surgery Wait Time (median in weeks)	14.6	13.1	20.6	21.4	20.1	18.4	22.9	24.3	20.6	21.6
Surgery	Hip Replacement Surgery Wait Time (90th percentile in weeks)	31.4	29.0	38.3	39.3	36.4	37.7	36.7	36.7	38.3	36.8
	Knee Replacement Surgery Wait Time (median in weeks)	16.0	14.7	23.1	24.0	22.1	17.1	21.9	24.0	23.1	21.1
	Knee Replacement Surgery Wait Time (90th percentile in weeks)	34.0	31.9	41.4	42.1	42.6	44.6	37.6	38.6	41.4	40.4
	Postponements of Scheduled Surgeries due to System Capacity	0.2%	0.3%	0.5%	0.6%	0.3%	0.3%	0.2%	0.3%	0.5%	0.3%
	Hip Fracture Repair within 48 hours of Admission	91.1%	93.7%	94.5%	93.0%	96.9%	94.8%	94.9%	95.7%	94.5%	95.6%
Mental Health	Children Offered Mental Health Treatment (% offered appointment within 30 days)	82%	58%	49%	57%	52%	44%	88%	81%	49%	67%
Me	Children Receiving Mental Health Treatment (% received appointment within 30 days)	33%	34%	32%	41%	44%	39%	61%	52%	32%	49%

 $[\]ensuremath{^\star}$ Measure reporting lagged by one quarter.



Analytics
Reporting Services

			Z	Zone 5	North						
			Fiscal Year		2017-18	2018-19	Fiscal Quarter 2018-19	2018-19	2019 10	Year to 2017-18	
	Andread Constitute Con	2015-16 FY	2016-17 FY	2017-18 FY	FQ4	FQ1	FQ2	FQ3	2018-19 FQ4	FQ4YTD	2018-19 FQ4YTD
Primary Care	Ambulatory Care Sensitive Conditions (annualized admission rate for ACSC)	456	438	415	420	432	390	382	391	415	395
Prima	Family Practice Sensitive Conditions (% of ED visits for FPSC)	35.9%	35.3%	33.8%	33.8%	32.3%	32.0%	33.7%	32.9%	33.8%	32.7%
6	Number of People Placed in Continuing Care	704	673	766	198	172	158	194	161	766	685
Continuing Care	Persons Waiting in Acute / Subacute Hospital Bed for Placement	64	124	92	92	90	96	82	89	92	89
ntinui	Persons Waiting in Community (home) for Placement	74	84	88	88	73	62	62	65	88	65
ŏ	Client Average Wait in Acute / Subacute Hospital before Placement (days)	61	57	78	60	103	76	60	78	78	79
Cancer Wait Time	Medical Oncology Access (referral to first consult 90th percentile in weeks)	5.5	5.0	5.0	5.0	4.1	3.7	4.5	4.1	5.0	4.1
Cance	Radiation Oncology Access (referral to first consult 90th percentile in weeks)	5.7	10.3	5.9	4.0	4.4	8.7	6.1	6.5	5.9	7.4
	Acute Care Occupancy (Busiest hospitals)	88.2%	89.0%	92.7%	94.6%	90.9%	90.2%	88.6%	92.8%	92.7%	90.6%
	Acute LOS to Expected LOS Ratio	0.97	0.98	0.97	1.00	0.98	0.96	1.01	1.00	0.97	0.99
Acute Care	Hospital Acquired Clostridium difficile Infection Rate (per 10,000 patient days)	2.4	1.8	1.0	0.9	1.3	0.5	1.1	1.6	1.0	1.1
Acute	Hospital Standardized Mortality Ratio (HSMR)	92	91	81	70	91	80	76	90	81	85
	Heart Attack (AMI) in Hospital Mortality within 30 days (risk adjusted)*	8.7%	8.6%	4.5%	2.0%	1.9%	4.0%	5.2%	N/A	5.2% (Q3YTD)	3.8% (Q3YTD)
	Stroke in Hospital Mortality within 30 days (risk adjusted)*	16.3%	14.4%	11.7%	11.5%	10.7%	8.2%	4.6%	N/A	11.8% (Q3YTD)	7.9% (Q3YTD)
	ED Length of Stay (LOS) for Admitted Patients (median in hours at Busiest Sites)	7.7	7.5	7.7	8.0	7.3	7.2	7.3	7.7	7.7	7.4
	ED Patients Treated and Admitted to Hospital within 8 hours (LOS <= 8 Hours) (All Sites)	75.0%	75.7%	72.5%	70.3%	72.9%	74.3%	72.8%	70.3%	72.5%	72.6%
nent	ED Patients Treated and Admitted to Hospital within 8 hours (LOS <= 8 Hours) (Busiest Sites)	52.1%	53.3%	52.0%	50.0%	54.4%	54.8%	55.3%	52.3%	52.0%	54.2%
Departı	ED Length of Stay (LOS) for Discharged Patients (median in hours at Busiest Sites)	2.1	1.9	2.1	2.1	1.9	2.0	1.9	2.0	2.1	2.0
Emergency Department	ED Patients Treated and Discharged within 4 hours (LOS <= 4 Hours) (All Sites)	90.1%	90.3%	88.9%	87.7%	88.5%	88.8%	88.3%	87.2%	88.9%	88.2%
Eme	ED Patients Treated and Discharged within 4 hours (LOS <= 4 Hours) (Busiest Sites)	80.3%	82.5%	81.5%	79.8%	81.3%	81.2%	82.6%	80.6%	81.5%	81.4%
	ED Time to Physician Initial Assessment (median in hours at Busiest Sites)		0.7	8.0	0.8	0.7	0.7	0.7	0.7	0.8	0.7
	ED Patients Left Without Being Seen and Left Against Medical Advice	3.3%	3.0%	3.5%	3.6%	3.9%	4.0%	3.6%	3.8%	3.5%	3.8%
	Cataract Surgery Wait Time (median in weeks)	13.1	7.6	9.6	8.3	9.9	10.0	9.3	13.9	9.6	10.7
	Cataract Surgery Wait Time (90th percentile in weeks)	43.6	30.9	21.1	17.0	21.9	21.1	23.9	21.3	21.1	22.0
	Hip Replacement Surgery Wait Time (median in weeks)	11.4	11.9	15.1	12.7	27.8	12.5	8.6	18.9	15.1	16.9
lery	Hip Replacement Surgery Wait Time (90th percentile in weeks)	32.7	25.7	36.8	43.2	47.7	46.5	39.7	64.1	36.8	51.6
Surgery	Knee Replacement Surgery Wait Time (median in weeks)	15.5	15.3	15.8	23.9	19.1	20.9	24.9	15.3	15.8	20.4
	Knee Replacement Surgery Wait Time (90th percentile in weeks)	37.1	34.5	44.0	48.2	50.8	52.9	54.5	51.9	44.0	53.1
	Postponements of Scheduled Surgeries due to System Capacity	1.3%	2.0%	1.2%	1.7%	1.2%	2.2%	3.4%	1.6%	1.2%	2.1%
	Hip Fracture Repair within 48 hours of Admission	90.4%	89.7%	88.4%	96.2%	93.8%	90.0%	91.2%	95.7%	88.4%	92.4%
Health	Children Offered Mental Health Treatment (% offered appointment within 30 days)	88%	75%	70%	69%	N/A	N/A	N/A	N/A	70%	N/A
Mental Health	Children Receiving Mental Health Treatment (% received appointment within 30 days)	82%	72%	67%	63%	N/A	N/A	N/A	N/A	67%	N/A

* Measure reporting lagged by one quarter.

Note: Child mental health measures for 2018-19 do not include North Zone due to data quality issues.