



### What You Can Do With MyAHS Connect



Connecting and Sharing



Communication



Scheduling and Appointments



My Record



Billing and Insurance



Account Settings



Mobile Features

The features visible in MyAHS Connect will vary depending on the treatment and actions of their Connect Care healthcare team. Each feature may not be available to every user.



#### Connecting and Sharing

##### Friends and Family Access

- Take care of your children and other family members all from one account. Ask your healthcare provider to connect your account or invite someone yourself.

##### Health and Visit Summaries

- View or download specific visit summaries or your entire Connect Care health record.

##### Request My Record

- Request a copy of your health record or other documents and download it when it is available.

##### Who's Accessed My Record?

- If you have friends or family who can access your record, see when other family members accessed your health record.



#### Communication

##### Messages

- View messages you've received from or sent to your healthcare team, including any attachments.

##### Ask a Question

- Send a message to ask your healthcare team for medical advice.
- Send non-medical messages to customer service or billing staff.

##### Letters

- View letters your healthcare provider has shared with you.



## Scheduling and Appointments

### After Visit Summary<sup>®</sup>

- View details of your past appointments or hospital stays.

### See Clinical Notes

- View notes that your doctor has recorded and shared with you.

### Appointment Scheduling

- Send a request for an appointment. View details about future appointments, or cancel appointments you no longer need.

### eCheck-In

- Complete the check-in process from home to save time when you arrive at the clinic. Verify your medical information and respond to questionnaires.

### Video Visits

- Meet with a provider over video to receive care from the convenience of your home.

### Upcoming Tests and Procedures

- Keep track of tests and procedures you need to follow up on.



## My Record

### Test Results

- Receive timely notification of laboratory results or diagnostic imaging reports that you have had done.

### Medications

- Review the list of medications prescribed by your Connect Care Doctor, instructions for taking each medication, and report medications you're no longer taking.

### Allergies

- Review your allergies and update them as needed.

### Current Health Issues

- Review your current health issues and update them as needed.

### Immunizations

- Review your immunization history.

### Preventive Care

- Keep track of routine care that is due and receive reminders for flu shots and other immunizations, physical exams, and preventive care procedures.

### Medical History

- Review and record your personal and family medical history.



#### Plan of Care

- View information related to a specific health condition, all in one place, including medications, test results, preventive care, flowsheets, treatment summaries, and patient goals assigned by your healthcare provider.

#### Growth Charts

- Track your children's growth and compare to others in their age group.

#### Health Trends

- Graph vital signs and laboratory results over time.

#### Questionnaires

- Respond to questions from your healthcare provider.

#### Track My Health

- Document details about your day-to-day health and link your account to your personal devices and apps, such as Withings, Fitbit, and Apple Health to automatically record information such as your weight, blood pressure, or steps walked in a day.

#### Eyeglass and Contact Lens Prescription

- View your most recent eyeglass or contact lens prescription.

#### Research Studies

- Learn about research studies you might be eligible to participate in.

#### Advance Care Planning

- Upload advance care planning documents such as a Personal Directive or a Goals of Care Designation Order

#### Search for Medical Information

- Find articles about symptoms, procedures, and other healthcare topics via MyHealth Alberta.



## Billing and Insurance

#### Billing Summary

- View a summary of your clinic and hospital billing accounts, including any outstanding balance, details of account, charges, and recent payments.

#### Paperless Billing

- Sign up for paperless billing to receive your statement through MyAHS Connect instead of by mail.

#### Insurance Summary

- Review the insurance information your clinic has on file.





## Account Settings

### Personal information

- Keep contact information up-to-date for yourself and emergency contacts, and let your healthcare providers know more about you by providing your preferred language, preferred name, gender identity, and other personal information.

### Communication Preferences

- Record your preferences to receive notification of new information in MyAHS Connect, such as messages and test results, by email, or push notification.



## Mobile Features

Download the MyChart app from your mobile app store. Within the app, search for MyAHS Connect to connect to your account.

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