



Work Plan 2019-2020

Goal #1: Build awareness of the council's roles and responsibilities to the public.

Objective	Actions	Responsibility	Timeline (1-3 years)	Measures of Success
To increase community engagement and build public awareness of Greater Edmonton Health Advisory Council (GEHAC) at 10 events by March 31, 2020.	<ul style="list-style-type: none"> ● Display GEHAC banners at all Greater Edmonton region AHS community events ● Use catchy titles for our themed meetings ● GEHAC members share information about the GEHAC at community events. E.g. <ul style="list-style-type: none"> ○ Homeless Connect ○ Various conferences ○ Volunteering (E.g. Food Bank, Habitat for Humanity) ○ U of A Alumni Weekend 2019: September 19-22 ○ Indigenous Awareness Week ○ Teachers' Conference ○ Seniors Expo Conference ○ Fetal Alcohol Spectrum Disorder (FASD) Conference ○ Dementia Awareness Conference 	Council Members AHS Community Engagement & Communications Advisory Coordinator	March 2020	The GEHAC banner is displayed at three AHS public events. 10 public members attend the five GEHAC meetings this year. Three community events are attended by GEHAC members.

Objective	Actions	Responsibility	Timeline (1-3 years)	Measures of Success
	<ul style="list-style-type: none"> ○ Diversity Health Fair ○ Dreamcatcher Aboriginal Youth Conference ○ Career and Trade Fairs 			
To work with AHS to share the GEHAC videos to promote awareness of Health Advisory Councils by March 2020.	<p>Some suggestions for use are as follows:</p> <ul style="list-style-type: none"> ● Share the GEHAC videos with AHS for consideration during National Volunteer Week, April 7-14, 2019 ● Broadcast videos on AHS TV (HUTV) in AHS waiting rooms, Medicentres, DynaLIFE, MIC Medical Imaging, and Bone and Joint clinics 	<p>Council Members AHS Communications Advisory Coordinator</p>	March 2020	<p>Track the number of hits on YouTube on the GEHAC videos.</p> <p>Each video is shared for a three-month period of time on HUTV at AHS site TVs.</p>

Goal #2: Gather community input, validate it and provide the challenges and opportunities in your Council area to the AHS local leadership and AHS Board.

Objectives	Actions	Responsibility	Timeline (1-3 years)	Measures of Success
To gather 50 notes of meaningful information (feedback) from a diverse range of community members on their experiences, concerns and suggestions for wellness and healthcare in Alberta by March 2020.	<ul style="list-style-type: none"> ● Attend public events and gather input through different mediums (e.g. paper, Mentimeter) ● Explore what types of questions we want to ask community members ● Gather feedback in a variety of ways and languages ● Target outreach to rural jurisdictions ● Provide oral and/or written reports 	<p>Council Members AHS Communications Advisory Coordinator</p>	March 2020	<p>50 notes are submitted by the public to GEHAC members.</p> <p>50 notes of feedback are acknowledged and considered by AHS.</p>

Objectives	Actions	Responsibility	Timeline (1-3 years)	Measures of Success
	<p>of community feedback to AHS executives, the Council of Chairs, the Community Engagement Committee of the Board and at the Fall Forum</p> <ul style="list-style-type: none"> Attend diverse events (such as those mentioned in Goal 1) 			

Goal #3: Provide opportunities for AHS to work with Councils to share information about AHS healthcare programs and services with communities.

Objectives	Actions	Responsibility	Timeline (1-3 years)	Measures of Success
To act as a link between AHS and community members for two-way information sharing	<ul style="list-style-type: none"> Share information received at meetings from AHS with the public Share information provided through weekly Council Connections enewsletter Support the illness to wellness movement by adding a 15 min wellness session to the agenda at GEHAC meetings Connect at community events and networks to solicit feedback and share information 	<p>Council Members AHS Communications Advisory Coordinator</p>	March 2020	<p>Five wellness sessions are held at five GEHAC meetings.</p> <p>15 interactions (reported by GEHAC members) that led to important insights/better understanding of issues.</p>

Goal #4: Provide input to healthcare programs, services or emerging initiatives.

Objectives	Actions	Responsibility	Timeline (1-3 years)	Measures of Success
To support Connect Care in the implementation stage in the fall of 2019	<ul style="list-style-type: none"> ● Explore opportunities to participate in various working groups. For example, are there opportunities on: <ul style="list-style-type: none"> ○ piloting implementation interface ○ evaluating workflow impact ○ data analytics ● Support the Connect Care implementation stage (ie. communications) 	Council Members AHS Communications Advisory Coordinator	March 2020	Two GEHAC members participating in relevant Connect Care initiatives.
GEHAC to provide feedback on emerging initiatives	<p>Provide input when asked by AHS on emerging initiatives such as the following:</p> <ul style="list-style-type: none"> ● Enhancing care in the community, which includes mental health and addiction ● Integration of services ● Wait times ● Systemic barriers ● The impact of increasing senior demographic 	Council Members AHS Communications Advisory Coordinator	March 2020	To provide feedback to three items brought forward by AHS to the GE HAC. The three items are acknowledged and considered.